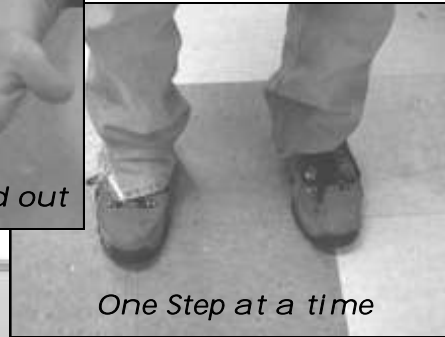


# H M S I

## Humility of Mary Shelter, Inc.

...because our community cares  
Annual Report

September 21, 2008 - June 30, 2009



[www.humilityofmaryshelter.com](http://www.humilityofmaryshelter.com)

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## Our Services Include:

- Emergency Shelter for adult men and women with 70 beds.  
37 beds for men, 16 beds for women and 17 beds for veterans
- The shelter is open 7 days a week, 24 hours a day, 365 days a year.
- Computer Lab - open to participants and the public for classes, job searches and resume building



Day Shelter is open from 7am - 6pm, which provides both participants and community members with a safe place to come in from the cold or heat.



## Shelter Service Coordination

Our Shelter Service Coordination program serves homeless adults staying at the Humility of Mary Shelter. Our service coordinators meet with shelter participants and offer them the opportunity to enroll in this program, in which participants set and work toward goals for obtaining permanent housing, increasing their skills or income, and increasing their self-determination, or their ability to have more control over their own lives. Service coordinators help the participants to assess their own needs, and connect them to resources that will help to meet those needs.



## Transitional Housing Program

The Transitional Housing Program assists homeless persons who have a disability, and may need more time to find housing than the typical shelter stay allows, by providing a three-month period of housing and extra supportive services. Transitional Housing participants work with a service coordinator to set goals and work towards an independent living situation. Bi-weekly program meetings, support groups, and mental health counseling are also a part of the program.



## Veterans Transitional Program

The Veterans Transitional Program provides 17 beds and service coordination to homeless veterans, with the goal of helping those veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination. This program offers supportive housing for up to 24 months and works in conjunction with the local Veterans Affairs Service Center to offer qualifying veterans services such as case management, education, job training, crisis intervention, and counseling.

## Permanent Housing Program

Our Permanent Housing Program assists homeless persons experiencing challenges with severe and persistent mental illness, persons in recovery from drug and/or alcohol dependence, and persons with chronic illness or physical disabilities. These individuals receive long term support to help them move toward wellness and to further their self-sufficiency by identifying and working toward short-term objectives and long-term

goals. Service coordinators assist our participants to identify resources that will help them to work through problems and situations that have contributed to their homelessness. The Permanent Housing Program provides a safe and supportive environment for program residents to pursue their dreams.



## Housing First Program

Our Housing First Program is the only program of its kind in the Quad Cities. Housing First breaks the cycle of homelessness by placing some of the most vulnerable and at-risk chronically homeless individuals into permanent housing. Individuals are then provided with service coordination, counseling, and other resources which help them remain in stable housing.



## Participant Overview

Humility of Mary Shelter, Inc. opened its doors on September 21, 2008. From that date through the end of June 2009, Humility of Mary Shelter, Inc. has served 820 unduplicated adults in our shelter and housing programs. Of those adults:

- 806 people - 599 men and 207 women - stayed in our emergency shelter and were provided a total of 19,444 nights of shelter;
- 431 participants enrolled in the Shelter Service Coordination program at HMSI.
- 75 participants enrolled in the Transitional Housing Program at HMSI.
- 22 participants enrolled in the Veterans Transitional Housing Program.
- 16 participants were housed in our Permanent Supportive Housing program.
- 11 participants were housed in our Housing First program.

In addition to the participants served in our own shelter and housing programs, 45 participants enrolled in our Service Coordination program at The Salvation Army Family Service Center and 40 participants enrolled in our Service Coordination program at the Family Resources Domestic Violence Shelter.

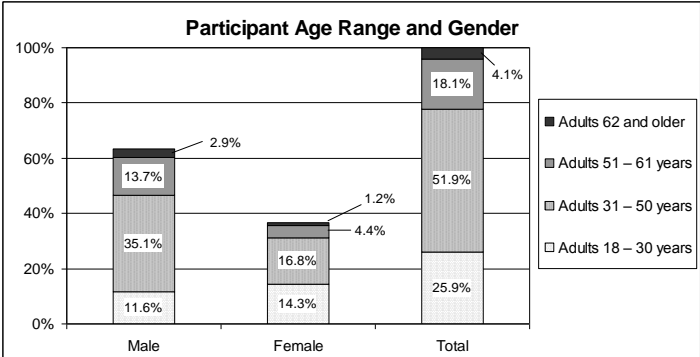
Many participants enrolled in more than one of these programs during this time, advancing from our Shelter Service Coordination program to one of our transitional or permanent supportive housing programs. Altogether, 518 unduplicated adults enrolled in our service coordination and housing programs. The statistics following describe these program participants.

Age and Gender: Male participants made up 63.3% of our population, with female participants making up 36.7%. Although most of Humility of Mary Shelter’s programs are targeted at single adults, who made up 89.6% of our program participants, the remaining 10.4% of our program participants were adults in families. Humility of Mary Shelter has served adults of all ages, from young adults who have just turned 18, to senior citizens 78 years old. The age ranges of our program participants, by gender, were as follows: (Table 1 and Figure 1)

Table 1. Participant Age Range and Gender

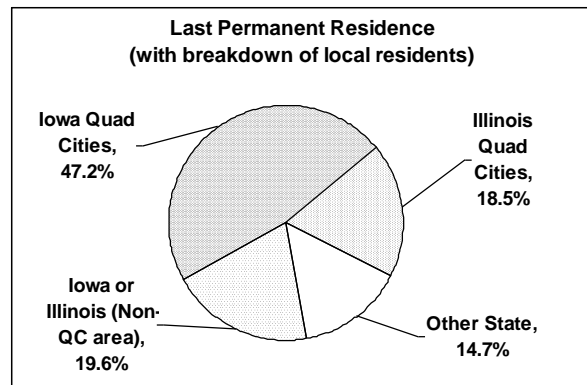
<u>Age Range</u>	<u>Males</u>	<u>Females</u>	<u>Total Percentage</u>
Adults aged 62 and older	2.9 %	1.2 %	4.1 %
Adults aged 51 – 61 years	13.7 %	4.4 %	18.1 %
Adults aged 31 – 50 years	35.1 %	16.8 %	51.9 %
Adults aged 18 – 30 years	11.6 %	14.3 %	25.9 %

Figure 1. Participant Age Range and Gender



Last Permanent Residence: When enrolling in our programs, participants are asked to identify their last permanent residence, or the place they last lived for 90 days or more. Of the enrolled participants, a total of 85.3% had last permanently lived in the states of Iowa or Illinois, with a total of 65.7% coming from the Quad City area. This includes the 47.2% of participants who were from the Iowa Quad City area and the 18.5% who were from the Illinois Quad City area. Another 14.7% of participants had last permanently lived in another state. (Figure 2)

Figure 2. Last Permanent Residence of Program Participants



Race and Ethnicity: Fifty-five percent (55%) of our participants identified their race as Caucasian; 35.5% of participants identified their race as African-American; 2.1% of participants identified their race as Native American; 1.9% identified their race as Native American and Caucasian; 1.9% identified their race as African-American and Caucasian; 1.4% identified their race as Native American and African-American; 1.4% identified another multi-racial combination; 0.6% identified their race as Asian, and 0.2% identified their race as Native Hawaiian or Pacific Islander.



Special Needs: Our programs aim to address the special needs of the various populations we serve. During the reporting period,

- 41.6% of our participants reported a history of domestic violence;
- 13.1% of participants were military veterans; and
- 19.9% of participants were chronically homeless, meaning that they have a disabling condition and have either been homeless four times in the last three years, or for one year straight.

Disabilities: In addition to the special needs described above, a total of 64.3% of our program participants reported having one or more disabilities. (Figure 3)

Of the total number of enrolled participants,

- 18.4% were coping with or in recovery from addiction to alcohol;
- 16.1% were coping with or in recovery from addiction to drugs;
- 54.1% were coping with mental illness;
- 30.2% were coping with medical disabilities;
- 10.7% were coping with physical disabilities that limited their mobility;
- 0.6% were coping with HIV/AIDS;
- 3.8% were coping with developmental disabilities; and
- 2.3% were coping with other disabilities.

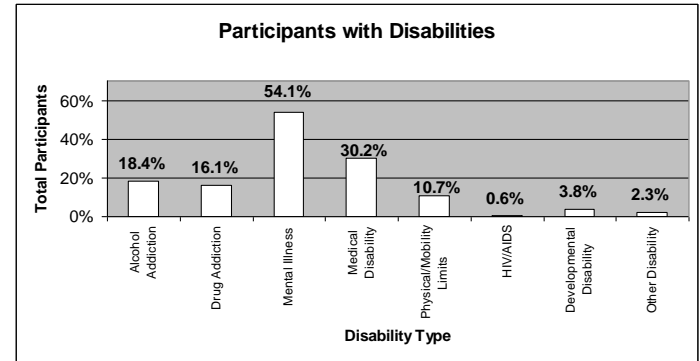


Figure 3.

Reasons for Homelessness: When enrolling in our programs, participants are asked to identify their primary and secondary reasons for homelessness. The ten most frequently given reasons given are listed below. (The percentages will overlap, as each participant can identify more than one of the following reasons.)

- Unemployment: 25.5%
- Inability to pay rent or mortgage: 25.4%
- Relocation: 18.9%
- Divorce, separation, or family breakup: 17.6%
- Eviction: 12.7%
- Physical or mental disabilities: 11%
- Domestic violence: 11%
- Addiction: 9.6%
- Reduced wages or loss of income: 8.1%
- Release from jail or prison: 6.8%



Other reasons for homelessness included family or personal illness, moving to seek work, release from an institution, and experiencing a fire or disaster.

Income: Upon entering our shelter or programs, our participants typically have incomes that are insufficient to support themselves, although 21.1% of participants reported being employed at program entry. At program entry, 97% of participants had an income level in the *extremely low* range (\$12,950 or less annually for a household of one person); 2.3% had income in the *low* range (\$12,951 to \$21,550 annually for one person); and 0.7% had income in the moderate range (\$21,551 to \$34,500 annually for one person).

## Program Outcomes

Humility of Mary Shelter, Inc. (HMSI) formally evaluates the program outcomes of the agency on an annual basis. The results of this evaluation is used to improve existing services, distinguish program strengths, identify staff and program needs, justify budgets, and assist in developing long-range agency plans. The outcomes are based on three main goals that include (1) Participants access mainstream and/or self-enrichment resources, (2) Participants with education/job training or employment goals make progress on education/job training or employment goals, and (3) Participants enter housing of their choice at departure.

**HMSI's outcomes year runs from April 1st through March 31<sup>st</sup>.** Because HMSI opened in the middle of this outcomes year, summary information is provided below on the adult men and women actively enrolled in and departed from HMSI programs between November 1, 2008 and March 31, 2009. Each program participant completed a maximum of three *Outcome Assessment* surveys at program entry, one to three months into the program (depending upon the program), and at program departure, with service coordinators completing collateral assessments at each time point following intake. Completion of the surveys was expected of participants and staff.

### The HMSI Programs

Outcomes are measured on four HMSI programs. Two programs involve Permanent Supportive Housing (PSH) for persons with disabilities and Housing First: Permanent Supportive Housing program for persons who are chronically homeless. Both PSH programs are long-term residential support programs. Resident turnover is generally expected to be minimal over the course of a year.

The third program is a Supportive Services Only (SSO) program that provides persons residing in emergency shelter with support services for approximately 30 days. For the SSO program, HMSI service coordinators

provide SSO services to shelter residents at HMSI and The Salvation Army. The short-term nature of the program allows a higher number of participants to be served over the course of a year.

The fourth program is a Transitional Housing (TH) program that provides persons in emergency shelter with structured programming and support services for approximately 90 days. HMSI service coordinators provide **TH services to HMSI residents (separate programs for the general population and the military veteran's population) and to Family Resources' Domestic Violence shelter residents.** Because this program is also shorter-term, a higher number of participants are served over the course of a year.

The current report includes descriptive statistics for all program participants; however, most comparative statistics will focus primarily on SSO and/or TH program participants due to the truncated reporting period and minimal turnover rates of participants in the PSH programs.

#### Outcomes: Success Criteria

Success of each outcome was determined as follows: For the first outcome goal, success was indicated if at least 65% of participants accessed mainstream and/or self-enrichment resources. For the second outcome goal, success was indicated if at least 50% of participants with education, job training, or employment goals make progress on those goals and if at least 19% of all participants were employed by program departure. For the third outcome goal, success was indicated if at least 65% of participants enter housing of their choice at departure.

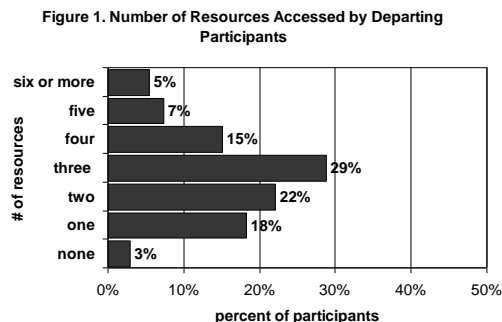
#### Participant Overview for Outcomes Period

Between November 1<sup>st</sup>, 2008 and March 31<sup>st</sup>, 2009, 341 participants had exited an HMSI program, with 78% **using the emergency shelter's Supportive Services Only program, 22% using the Transitional Housing program,** and less than 1% using the Housing First for persons who were chronically homeless program. Prior to

program entry, participants were in an emergency shelter (43%), living on the streets (5%), in domestic violence situations (4%), living doubled-up (24%), living in a psychiatric facility, substance abuse treatment, or hospital setting (3%), jail (2%), rental housing (9%), or some other situation (10%). Forty-nine percent of participants had no income at program entry; of those with income, the median income was \$608. The overall median length of stay in the programs was 32 days. As expected, persons in HMSI transitional housing remained in the program significantly longer (mean = 54 days) than persons in other HMSI programs (mean = 35 days;  $t = 3.78$ ;  $p < .005$ ).

Outcome goal #1: Participants will access mainstream or self-enrichment resources.

Ninety-seven percent of participants accessed at least one mainstream or self-enrichment resource while in an HMSI program (Table 1). Ninety-two percent of participants received case management services, 8% alcohol or drug services, 35% mental health services, 1% HIV/AIDS-related services, 30% other health care services, 5% educational services, 22% housing placement, 20% employment services, 48% transportation assistance, 8% legal services, and 7% other services. No differences were found between the Supportive Services Only program and Transitional Housing program on resources accessed with one exception: Significantly more participants in the Supportive Services Only program (22%) utilized employment assistance compared to Transitional Housing program (11%). Overall, the majority of participants accessed at least three or more of these resources (Figure 1; min = 0, max = 6).



Outcome goal #2: Participants with education/job training or employment goals make progress on education/job training or employment goals.

Sixty-nine percent of participants reported education/job training or employment goals; of those, 82% made progress on their goals (e.g., preparing resumes, submitting applications, obtaining interview clothing, role playing/practicing interviews, interviewing, etc.). Of those with education/job training or employment goals, 13% of participants were enrolled in GED courses, a certificate program, vocational school, or college and 17% obtained new employment while in the HMSI program. Twenty-three percent of participants were employed at program departure (Table 1).

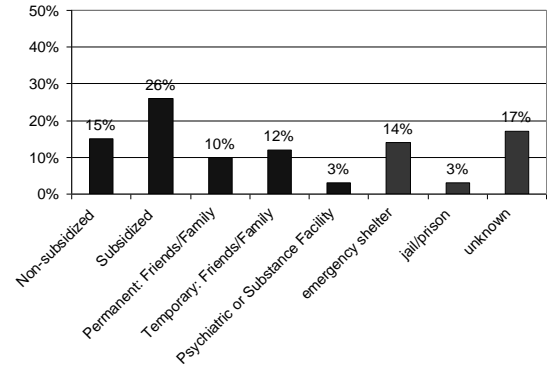
Outcome goal #3: Participants enter housing of their choice at departure.

Sixty-six percent of participants entered housing of their choice at program departure, including non-subsidized housing (15%), subsidized housing (26%), permanent move with friends or family (10%), temporary move to friends or family (12%), or psychiatric or substance use treatment facility (3%). (Figure2)

Summary

Participants of HMSI successfully achieved the targeted outcomes goals between November 1, 2008 and March 31, 2009 (Table 1). During this time, 341 participants exited HMSI programs; 78% of departing participants had utilized HMSI's Supportive Services Only program, 22% had used HMSI's Transitional Housing program, and less than 1% had exited from a Permanent Supportive Housing program. Ninety-seven percent accessed mainstream and/or self-enrichment resources,

Figure 2. Housing after Program Departure



with the majority of participants accessing at least three or more resources. Of the 69% of participants with education/job training or employment goals, 82% made progress toward their goals. Finally, 66% of participants entered housing of their choice by program departure.

**Conclusion**

Humility of Mary Shelter, Inc. (HMSI) is an emergency shelter providing temporary housing and service that offer the opportunity for men and women experiencing homelessness to become emotionally, mentally, and physically more stable. HMSI outcomes are based on three main goals that include (1) Participants access mainstream and/or self-enrichment resources, (2) Participants with education/job training or employment goals make progress on

education/job training or employment goals, and (3) Participants enter housing of their choice at departure. The current report indicates that HMSI successfully achieved the targeted program outcome goals for the year. Results of this evaluation underscore the determination of the men and women in the HMSI programs and the **continuing quality and effectiveness of the services provided by HMSI. Data collection for next year’s first full year of program outcomes has already begun in order to continue providing valuable information to those parties interested and involved in HMSI’s programs for men and women experiencing homelessness.**

Table 1. Comparison of Target and Actual Goals	HUD Target (%)	Our Target (%)	Actual (%)
Outcome goal #1: Participants access mainstream and/or self-enrichment resources	-	65	97
Outcome goal #2: Participants with education/job training or employment goals make progress on education/job training or employment goals	-	50	82
Participants with educational goals	-	*	13
Participants with job training or employment goals	-	*	69
Participants employed by program departure.	19	19	23
Outcome goal #3: Participants enter housing of their choice at departure.	63.5	65	66
*Obtaining baseline data to develop target goals for next year			



# Night at the Shelter



The community's overwhelming support played a vital role in the development of Humility of Mary Shelter, Inc. It is this support that will ensure the continuation of shelter services to the homeless men and women in the Quad City Area well into the future. Night at the Shelter is our year round fundraising campaign that was developed to maximize our efforts and to encourage community support.

It is a simple idea that will make a huge impact on the services that we are able to provide our clients. Here is how it works - currently our shelter has 70 beds. We are asking members of the community to give \$10 a night for each bed, or \$700 a night for all 70 beds, in which case they would be supporting a Night at the Shelter. Donors may support as many beds as they would like. Our goal is to find a sponsor for all 70 beds for each night of the year.

Ten dollars subsidizes the shortfall for support services, a connection to community resources, and the peace of mind for participants and assures they will have a safe place where they may sleep through the night without the threat of injustice. \$700 a night for the full year will raise \$255,500 which will allow us to fill our gap in funding.

- You can:
- \*Invite 70 of your employees/co-workers to each support a bed with a donation of \$10.
  - \*Invite 35 of your family members to each support two beds with a donation of \$20.
  - \*Invite your church or civic group to raise \$700 and host the entire shelter for one night.

To become a part of the solution or for a tour of the shelter contact Melanie or call 563/322-8065.





Grants and Church Partnerships provided \$688,213.19 in funding (\* denotes a Night at the Shelter gift)

Government Grants - \$321,325.97

Department of Veteran Affairs - \$47,752.00  
Emergency Shelter Grant Program - \$42,697.00  
Housing and Urban Development - \$225,572.97  
Iowa Department of Elder Affairs - \$5,304.00

Private Grants - \$349,125.36

Community Foundation - \$100,000.00  
Diocese of Davenport - \$30,000.00  
Doris and Victor Day Foundation - \$5,000.00  
Genesis Health System - \$30,000.00  
Riverboat Development Authority - \$100,000.00  
Scott County Housing Council - \$4,824.36  
Scott County Medical Society Alliance - \$500.00  
United Way - \$78,801.00

Church Partnerships - \$17,761.86

Asbury United Methodist Church, Bettendorf - \$300.00  
Beulah Presbyterian Church-Beulah Circle, Orion - \$100.00  
Church Women United of the Iowa Quad Cities - \$10.00  
\*Congregation of the Humility of Mary - \$1,345.00  
\*Edwards Congregational UCC, Davenport - \$700.00  
\*Faith Evangelical Lutheran Church (Youth), Moline and  
Thrivent Financial for Lutherans - \$700.00

Faith United Church of Christ, Davenport - \$300.00  
First Baptist Church-Judson Class, East Moline - \$200.00  
First Presbyterian Church, Davenport - \$1,125.00  
First United Methodist Church, Port Byron - \$488.58  
Grace Lutheran Church-Tri L Lutheran, Davenport - \$50.00  
Grace United Methodist Church, Geneseo - \$250.00  
Orion Church - \$333.75  
Our Lady of the River, LeClaire - \$3,125.10  
Our Lady of Victory & Queen of Heavens Circle,  
Davenport - \$264.00  
Our Savior Lutheran Church-Womens League,  
Bettendorf - \$100.00  
Servants Gift, Alpha - \$500.00  
Sisters of St. Francis, Clinton - \$2,000.00  
St. Andrew Parish-**Mary's Angels, Blue Grass** - \$700.00  
\*St. George Greek Orthodox Church-  
Philoptochos Society, Rock Island - \$400.00  
St. John United Methodist Women, Davenport - \$170.00  
St. John Vianney, Bettendorf - \$100.00  
St. Malachy Parish and Social Justice, Geneseo - \$1,921.70  
St. Paul Lutheran Church, Davenport - \$1,000.00  
St. Paul the Apostle Catholic Church, Davenport - \$577.83  
St. Peter Catholic Church, Buffalo - \$300.00  
Unitarian Church, Davenport - \$700.90

Donor Partners - the following are donors of financial gifts which total \$132,160.02

*\*denotes a Night at the Shelter gift*

Up to \$99

Rebecca Aeschliman	Barbara Carey	Janet Duncan	*Laura Goedken, O.P.
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 Tanya/Steven Lipkowitz  
 Monica/Efrain Lopez  
 \*Char/Stephen Maaske  
 Becky/Craig Mack  
 Sandra/Robert Madison  
 Marycrest Alumni  
     Association

Dian McCormick  
 Mary/Jim McCue  
 \*Sr. Gretchen McKean  
 Heather/Dennis Meade  
 Midland Information  
     Resources  
 Richard Miles  
 Pam/Bob Mills  
 Mississippi Bend Republican  
     Women  
 Sr. Mary Modesta Neubauer  
 Judith Mondello  
 Thomas Mooney  
 Jane Moore  
 \*Sr. Ruth Morris  
 MRA  
 \*Anne Mueller  
 Linda Newborn  
 Barbara Niemi  
 Rosemary Noth  
 Anna Olson  
 Irene J. Olson  
 Orthopaedic &  
     Rheumatology

\*Adrian Pehler  
 Virginia/Robert (Jr.) Pettit  
 Lorelei Pfautz  
 Jenny Pinnick  
 Elizabeth/Bruce Pogue  
 \*Progressive Action for the  
     Common Good  
 Robert Pruden  
 Janet Pullella  
 Lucille Quilty  
 Brenda/Charles Randall  
 Kathleen Repass  
 Annette Rettig  
 \*Sr. M. Johanna Rickl  
 John Ripslinger  
 Helen Roberts  
 M/M Steven Salemink  
 Rev. Rita Schebler  
 \*Sr. Marie Michelle  
     Schiffgens  
 Rogene Schmanski  
 Dr. Rachel Serianz  
 Colleen/Bryan Sibthorp  
 Terry Sims



Donor Partners Continued



Beverly /Charles Smith  
 \*Sr. Bea Snyder  
 Mary Stoughton  
 Sr. Carla Takes  
 James Tiedje  
 Tri-State Automatic Sprinkler  
 Karen/Douglas Truesdell  
 Ken Vandersnick  
 Ashley Velez  
 Vietnam Veterans of America  
 Julie Walton  
 Patrick Walton

Dr. Catherine Weideman  
 Marianne/Eugene Weis  
 Jennifer/Christopher  
 Wemhoff  
 David Wieting  
 Annette Williams

\$500 - \$999  
 Anderson  
 Lauri/Don Blough  
 \*Marilyn/Bruce Boardman  
 BP Fabric of America Fund  
 David Colgan  
 Collins Concrete, Ltd  
 James Gunnison  
 Kimberly Flaherty Grampp  
 Mary/Kevin Ford  
 \*Sandra Frericks  
 Mary/Terry Gahagan  
 Kathleen Gibson/  
 Kimberly Gibson  
 Connie Hildebranski  
 Mary Honaker  
 M/M Kevin Koellner

Lisa J. McCraw  
 Sr. Pat Miller  
 Mt. Carmel Circle/OLL  
 Nestle Employees  
 Outreach Fund  
 Barbara/Charles Pekios  
 Sr. Johanna Rickl  
 Kathleen Robertson  
 R.O.C. Foundation  
 Molly Sartorius/Eric Poehlein  
 \*Judith Stengel  
 Colleen Tollenaer  
 \*Wal-Mart, Moline  
 Kimberly/Dale Zude

\$1,000 - \$4,999  
 Paul Allaert  
 \*Anonymous  
 Bush Turf  
 Cleaveland Insurance  
 Gaynell Foster  
 Billie Greenwood/Paul Allen  
 George House

Hunt and Diane Harris  
 Family Foundation  
 Maureen/Douglas Johnson  
 Lifestyles Furniture  
 DNR MacKenzie  
 Moline Eagles Auxiliary  
 Karen/Kenneth Ossian  
 GD/JM Penniston  
 Carol Pentuic  
 Rev. Michael Joe Rogers  
 Shaw Electric  
 Mrs. John Staak  
 Vonderhaar Family  
 Foundation  
 Wal-Mart Foundation

\$5,000 - \$9,999  
 John H. Harris III Memorial  
 Foundation  
 M/M Alan C Renken  
 Modern Woodmen

*\*denotes a Night at the Shelter gift*

Donor Partners Continued

*\*denotes a Night at the Shelter gift*

\$10,000 - \$30,000

Dr. Walter E Neiswanger  
Fund

Sisters of St. Benedict  
Margaret Stutsman

For: James Carron:  
Lois Carron  
Mary Kelly

For: Tom DeSalvo:  
Helen Toohey

Memorials

For: Gina Bernat  
Helen Toohey

For: Cathy Blough-Garay:  
Mary/Joe Blough  
Maureen Frandsen  
Margaret Jacobs  
Marie Johnson  
Mary Jean/David Lanaghan

For: Catherine Enderle  
Mary Nelson

For: Jack Feeney:  
Dorothy Feeney  
Sylvia Feeney

For: Msgr. Leo Feeney:  
Mary/Joe Blough  
Dorothy Feeney  
Mary/Ed Pulido

For: Stuart Calvin Briggs:  
Rebecca/David Aeschliman  
Kim Crecelius  
EMC Insurance  
Donald Gaede  
Luanne/Michael Lopez  
Dean Stichnoth

For: Terry Kernan:  
Gloria/Richard DeWitte  
Margaret Jacobs  
Jeanne/Thomas Schebler  
Marianne/Eugene Weis

**For: Maureen O'Connor**  
Mary Nelson

For: Sr. Loretta Ryan:  
Carol Pentuic

For: Otto E. Schaub:  
Martha Schaub

For: Sr. Pauline Tursi  
Sr. Elaine Hagedorn

For: Monica Walton:  
Gina/Brian Bettini  
Robert Bradfield  
Jan Marie Bradley/  
Giacomo Tormene  
Jane Coryn  
Pat/Thomas Fennelly  
Anabel Flaherty  
Patricia Kennedy  
Curtis Lundy  
Midland Information  
Julie Walton

Patrick Walton

For: Catherine Warren:  
Sr. Marie Vittetoe

Honorariums

For: Marge/Edwin Brown:  
Robin/Pat Brown

For: Jim Gadzik:  
Kerry Smith/Charles Gadzik

\*For: HMSI Staff:  
Catt Foy  
Cindi Gramenz  
Stacie Hammill  
Melanie Jones  
Peggy Quilty  
Kelly Thompson-Reyes  
Tim Wolfe

For: Andrew Kuennen  
Elizabeth/Vernon Kuennen

## Donor Partners Continued

For: Tim Kretschmar:  
Joan/Jim Luikart

For: M/M Ronald Leemans:  
Yvonne/Albert Leemans

For: Kathleen Rosato:  
Carol/David Brown

For: Verda/John Sieren:  
Shirley/Leland Sieren



\*For: CHM Jubilarians -  
70 Years  
Sr. Mary Heinen

60 Years  
Sr. Pat Heidenry  
Sr. Marcia Kearney  
Sr. Kathryn O'Meara

50 Years  
Sr. Rae Elwood  
Sr. Jude Fitzpatrick  
Sr. Kayleen Heffron

25 Years  
Laure Farris, Associate

Congregation of the Humility of Mary  
Sr. M. Lucille Feehan  
Sr. Ursula Keough  
Sr. Kathryn Kreager  
Sr. Mary Modesta Neubauer  
Sr. Carla Takes  
Sr. Maribeth Takes  
Sr. Mary Ann Vogel

*\*denotes a Night at the Shelter gift*

## Special Thanks

**Joyce/Joe O'Rourke** for two washers, two dryers and 100 bottles of laundry detergent for our laundry room!



Laundry Room



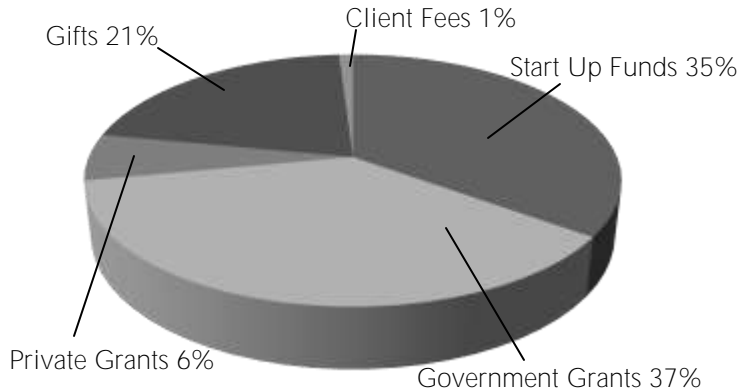
Donation Room



Computer Lab

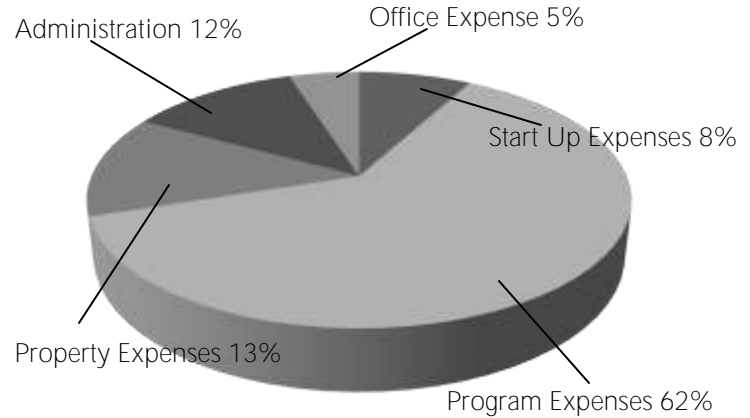


# Financial Summary for Fiscal Year 2009



Income - \$863,175.08

Start – Up Funds	\$298,000.00	35%
Government Grants	\$321,325.97	37%
Private Grants	\$51,125.00	6%
Gifts	\$181,150.00	21%
Client Fees	\$11,574.11	1%



Expenses - \$704,183.00

Start – Up Expenses	\$58,017.00	8%
Program Expenses	\$438,903.00	62%
Property Expenses	\$89,707.00	13%
Administration	\$80,656.00	12%
Office Expense	\$36,900.00	5%

## **A**ccomplishments on HMSI Property:

In September, HMSI hired Kate King as the Property Manager, she works with inspections of shelter and the permanent supportive housing units, maintenance, volunteer projects, volunteer recruitment and donations. She is also certified in the Landlord Education Assistance Program, required by the City of Davenport.

**Shelter has implemented monthly inspections of our sites. We look at the condition of GFI's, fire extinguishers,** potential maintenance issues and the general condition of each site. This inspection process was suggested by one our grantors as a good safety process to incorporate. If you visit shelter, you will also see that Shelter has updated the fire exit signage and emergency lighting. Other new building improvements include the camera surveillance system that allows monitors to clearly see the exterior areas of shelter as well as the interior halls. This translates to better safety for the participants, the Shelter and the neighborhood by allowing us to defuse potentially harmful situations or to provide quick aid should someone have a health issue outside.

If you pass by Shelter, you will also see that the flower beds have been weeded and replanted, thanks to volunteers from Big Brothers/Big Sisters of the Quad Cities. The overgrown, imbedded iris bulbs (which were choked and could not bloom) have been separated and re-planted. **We look forward to seeing this hard work “flower” next spring!** Volunteers from Royal Neighbors of America have donated several work days to Shelter, including hard, physical labor to **help with cleaning of the floors and carpets. This included “hands and knees” deep cleaning around and under bunks** as well as washing and waxing the floors. Kevin Kelly and his employees at Chem Dry also provided us with I-o-n-g days of hard work on this particular project. Royal Neighbors of America also brought in community partner Healthy Habits, **who repair bicycles. Healthy Habits came to shelter with spokes, wires, tires, “things we don’t know the name of for bikes” and a truing wheel. They spent a Saturday fixing 15 bikes at Shelter as well as two wheelchairs. Healthy Habits made sure that each “ride” was safe and in good working order. Participants were also able to obtain some good bike locks thanks to RNA.**

Another huge accomplishment by volunteers is the newly revised Donations Room. Paul Allen, Billie Greenwood, Bob and Nancy Boutelle (and many others) have worked to organize, sort and refine the Donations Room so that it is very easy to find a specific type or size of clothing with almost no effort. Thanks to our carpenters (John Kessler, Dee White and Mark Nathan) the room has more shelving and hanging racks which optimize our storage capacity. **While our carpenters worked here, they also created shelving in two closets, allowing participants' belongings to be neatly stored off the floor.**

If you went by Shelter during the month of June, you saw that we were also in the process of installing a cement pad that will be the base for an outside storage shed, thanks to RNA. With this new shed, we can store outside supplies and equipment, which will free up storage space in Shelter.

Another community partner who has been very generous is the Moline Wal-Mart. Through hard work, these friends of Shelter have sponsored a Night at the Shelter (\$700), served a home-made **Valentine's Day dinner to all shelter participants and staff** (approximately 90 people) and donated cash and many carloads of supplies to Shelter. Working off of the HMSI Wish List, Wal-Mart employees held fundraisers within their store to raise funds to purchase items such as bleach, sweatshirts and pants, socks, soap and other useful, needed items.

Mary Our Lady of Peace Catholic Church in Orion, Illinois held a month-long clothing and resource drive specifically geared towards the needs of Shelter. Through their tremendous efforts, several truckloads (the Property **Manager stopped counting after 4 truckloads...**) of supplies and clothing were delivered as well as monies for the Laundry Fund at Shelter.

There are many other individuals and groups that have donated time and/or donations to shelter – College Avenue Presbyterian Church, Men's Equality Group, the girls of Wartburg College and many other people! Truly, the support base for Humility of Mary Shelter, Inc. is awesome as well as humbling. We could not achieve our mission without *you*.

If you would like to become a volunteer at HMSI, call Kate at 563/322-8065, ext. 424.

**We'd love to have you join us!**

Volunteers are an essential part of Humility of Mary Shelter, providing crucial support services that are vital to the shelter and the well being of our participants. Every day, willing volunteers donate their time and energy so that HMSI can fulfill its mission of providing temporary housing and services to the homeless.

Whether they are sorting donations, doing laundry, cleaning, answering the telephone, providing computer classes, doing yard work, providing Life Skill classes, painting or filing, Humility of Mary Shelter volunteers know that their work makes a difference. The following 86 volunteers provided 2,313 hours of service.



Patrick Adamson  
Paul Allen  
AmeriCorps  
Augustana College  
Mary Beth Avery



David Baird  
Jody Barber  
Bonnie Bearbower  
Shirl Bell  
Katrina Bernhard  
Big Brothers Big Sisters  
Melanie Blazevic  
John Blunk  
Nabil Bouchareb  
Bob Boutelle  
Nancy Boutelle  
Glen Boyles

Glen Brandt  
Dick Bresnahan  
Sr. Roberta Brich  
M. E. Chamberlin  
Jane Cunningham  
Kate Daniel  
Debbie Davis  
Kristin Deutsch  
Jim Dougherty  
Nancy Ferkel  
John Fleming  
Billie Greenwood

Bernie Hansen  
Rosemary Hendricks  
Justin Hicks  
Doug Howard  
Jean Jackson  
Pierce Jackson  
Walter Jackson  
JF Kennedy School  
Steve Kalber  
Kaplan Criminal Justice Fraternity  
Kevin Kelly  
Megan Kelly  
John Kessler  
Alex Kolker  
Breanna McKown  
**Men's Equity Group**  
Brian Mercy  
Jenna Miskiewicz  
Nancy Montgomery  
Steve Montgomery  
Mark Nagan  
Mary Jo Paar  
Roger Perkins

Becky Peters  
Connie Pond  
Linda Prior  
Celine Quigley  
Pat Reagan  
Mike Redmond  
Ellen Rickert  
Sr. Johanna Rickl  
Margaret Ristau  
Ashley Ritter  
Royal Neighbors of America  
Steve Rupe  
Saint Ambrose University Service  
Fraternity  
Sr. Nancy Schwieters  
Frank Shackelford  
Lisa Sims  
Sr. Bea Snyder  
Amy Spartan  
Dorothy Spiess  
Paul Stewart  
Stephanie Thrall  
Jim Tiedje

Ashley Velez  
Wal-Mart Moline Store #2133 Team  
Nancy Walston  
Dr. Ron Wastyn  
Dee White  
Reggie White  
Melanie Wilson  
Rob Winter  
Sue Witte  
Jenna Zenk



Others might have donated their time but either did not sign our volunteer log or were inadvertently missed. If your name should have been on this list of volunteers, please notify us and you will be recognized in our next newsletter.

## Making a Difference...one life at a time

### Kevin Younge (Veteran)

My name is Kevin Younge and I am currently residing at Humility of Mary Shelter, Inc. **I am in the Veteran's program. HMSI has turned my life around tremendously.** I was homeless and on the streets of Davenport since October 20, 2006. The shelter has assisted me in getting eyeglasses, dentures and given me back my self esteem. They have provided me with a variety of different evening groups and have assisted me in gaining employment. For someone like me; a severe alcoholic, HMSI has given me a safe place to be and the support I need to stay sober. HMSI and the **Veteran's Administration have not given up on me. They trust and have faith in me.** Special thanks to Cathy Jordan, HMSI staff and representatives of the VA.



Kevin and his Service Coordinator Cathy Jordan.

### Theresa Krouth (Transitional Housing participant)



I have had a lot of wonderful things happen since I arrived at HMSI. I finally got to see a psychiatrist and I got needed medication I could not afford. Through donations I have received food, clothing and hygiene supplies. I have a great service coordinator who has been a constant guide for me with her knowledge of community resources. I am grateful for all that I have received, including a roof over my head, a shower daily, great staff that care about my well being and people along the way who are in the same situation as myself. I continue to search for a job and remain optimistic about getting one. I am considering going back to school and if all goes well obtaining housing through HMSI. HMSI has turned my outlook on everything completely around. I am so glad God guided me to HMSI. Peace.

### **From Teresa's Coordinator, Ashley Velez**

When I first began working with Teresa, she was an applicant for our Transitional Housing Program at HMSI. This program is designed to help individuals with a disability receive more support and they receive up to 90 more days in shelter as long as they are actively working on their individual goals. Teresa was a non-talkative individual who reported that she had been without medication for a few years, but she was still doing her best to function in the world. HMSI was able to help get Teresa the medication she needed through our contract with Vera French Mental Health Center.



Teresa and her Service Coordinator Ashley Velez.

**Since Teresa has gotten back on her medication, I have seen a 100% turn around in Teresa's overall appearance and how she conducts herself.** She is now a very outgoing individual with a sense of humor who is actively working on her employment and housing goals. Teresa has reported in several different meetings how grateful she is to have HMSI in the community and to be able to connect to resources she never knew about before. It has been a privilege to work with Teresa and to be able to witness this change in her. I look forward to keeping in contact with her after she leaves shelter to hear about her continued successes.

Brian Schmarje (Housing First participant)

When I went to the University of Iowa to major in English and become a famous author, I didn't exactly have the journey all mapped out. Indeed I wasn't even sure if I could reach the destination.

Well I'm 42 years old and although I have had brushes with fame I'm no Kurt Vonnegut Jr. I didn't know that the journey would be so hard. I never counted on spending nights on the floor in the winter with 60+ guys. Everybody's journey to, during and from the Humility of Mary Shelter is a personal one. Me, I had gotten booted out of the shelter in Muscatine where I was struggling with my disability, lousy jobs and alcoholism. When I got to Humility of Mary I witnessed others struggling with their sobriety and heard the ambulance every night. I saw that was my future if I didn't finally wise up.

All I wanted out of a disability check was a place of my own in which to write. I don't know if it was the luck of the draw or God smiled on me but I got an apartment through Housing First, which is part of the Humility of Mary Shelter. It's nice to have a place to call home after so many years of living in shelters. I still haven't gotten a computer but I can compose my masterpieces in a notebook or at the library.

I guess being rich and famous will have to wait. But, I think the answer is about being useful with the skills I have like writing this little bit for the Shelter Annual Report. I am happy with everything they have done for me although it was rough actually staying in the shelter.



Brian and his Service  
Coordinator Cathy  
Jordan



Sandy pictured here with some of the Shelter Staff after the award ceremony at Our Lady of Lourdes Church in Bettendorf on June 26, 2009.



Back: Sr. Nancy Schweiters, Peggy Quilty, Christie Gresch and Cathy Jordan.  
Front: Cindi Gramenz, Sandy Walters and Ashley Velez.

Past Peace and Justice Award Honorees:  
Ella Hartman 1985; Carolyn Uhlenhake 1987; Donna Jean Henderson 1989; Janine Pease-Windy Boy 1991; Bonnie Neumeier 1995; Elizabeth Loescher 1997; LaMetta Wynn 1999; Sr. Pat Scherer 2001; Luz Bazan Gutierrez 2003; Lourdes Cottingham 2005.

## Co-director Sandy Walters honored with the Peace and Justice Award

Sandy Walters, founding director of the Christian Family Care Center for battered women in Rock Island, and The Salvation Army's Quad Cities Family Service, the Humility of Mary Housing Inc., and the Humility of Mary Shelter, all of Davenport, received the coveted award during a ceremony at Our Lady of Lourdes Catholic Church in Bettendorf.

The Peace and Justice Award from the Congregation of the Humility of Mary is designed to recognize a deserving, yet perhaps not widely known **woman, who shares goals held by the order's Sisters. The award is given approximately every two years at the CHM assemblies.**

**"Like the Sisters, Sandy Walters has been attentive to the spirit in the signs of the times," communications director Lisa Martin Bellomy said. "She is tireless in her work for justice, especially in relation to service for children and families in need. With the Peace and Justice Award, the Sisters acknowledge that Ms. Walters has contributed significantly to the success of these agencies."**

## Humility of Mary Shelter, Inc. - Staff

Sandy Walters, Co-Director  
Dr. Julie Williams, Co-Director  
Mary Ann Vogel-CHM, Finance Director  
Cindi Gramenz, Program Director  
Jason Bilbrey, Assistant Program Director  
Kate King, Property Manager  
Kelly Thompson-Reyes, Quality Control and Assurance

Kathleen Collins, Mental Health Counselor  
Larry Cook, Shelter Monitor  
Russ Davis, Shelter Monitor  
Lisa Devlin, Shelter Monitor  
Rosemary Dreessen, Shelter Monitor  
Teresa Fitzgerald, Shelter Monitor  
Christie Gresch, Service Coordinator  
Staci Hammill, Service Coordinator & Shelter Monitor  
Melanie Jones, Office Manager & Shelter Monitor  
Cathy Jordan, Service Coordinator  
Dave McMillen, Shelter Monitor  
Tracy Peterson, Service Coordinator  
Elaine Pritchett, Shelter Monitor  
Peggy Quility, Service Coordinator

Rikki Saldivar, Shelter Monitor  
Nancy Schweiters-CHM, Computer Lab  
Terry Sims, Shelter Monitor  
Ashley Velez, Service Coordinator & Shelter Monitor  
Tim Wolfe, Maintenance Supervisor



Humility of Mary, Shelter, Inc.  
Board of Directors

Cynthia Chelstrom  
Ann Therese Collins, CHM  
Micheline Curtis, CHM  
Dr. Paul Elias  
Sheryl Figley  
Therese Gerwe  
Amanda Golden  
James Kopel  
Bill Pearson  
Mary Rehmann, CHM  
Johanna Rickl, CHM  
Beatrice Sears  
Rita L. Sterling  
Eugene G. Weis  
Curtis M. Williams



PARTICIPANT RIGHTS

**All HMSI participants have the right...**

- To be treated at all times with respect, dignity, and concern for their well-being.
- To not be judged for any behavior they have used to cope with life experiences.
- To refuse services, unless failure to receive services places them at risk of harm to self or others.
- To be treated as collaborators in their own service plans.
- To informed consent before receiving any services.
- To not be discriminated against based on race, creed, color, religion, national origin, ancestry, sex, sexual orientation, gender identity, familial status, marital status, age, mental or physical disability, socio-economic status, or unfavorable discharge from military services.

MISSION STATEMENT

Humility of Mary Shelter, Inc. is an emergency shelter providing temporary housing and services that offer the opportunity for men and women experiencing homelessness to become emotionally, mentally, and physically more stable.

NON - DISCRIMINATION POLICY

Humility of Mary Shelter, Inc. does not discriminate in the acceptance of participants, employment of personnel or in any other respect on the basis of race, color, religion, national origin, ancestry, sex, sexual orientation, age, gender identity, disability, creed, familial status, marital status or unfavorable discharge from military services. HMSI is in compliance with the Americans with Disabilities Act.



**Humility of Mary Shelter, Inc.**  
*...because our community cares*

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Davenport, IA 52802



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of the Quad Cities Area

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