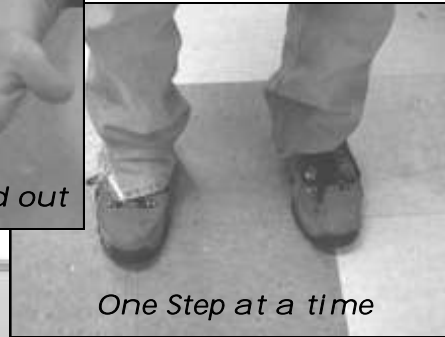


H M S I

Humility of Mary Shelter, Inc.

...because our community cares
Annual Report

September 21, 2008 - June 30, 2009



www.humilityofmaryshelter.com

Table of Contents

Programs		Financial Summary	25
Our Services	3		
Shelter Service Coordination	3	Accomplishments	26
Transitional Housing	4		
Veterans Transitional	4	Volunteers	28
Permanent Housing	5		
Housing First	5	Making a Difference	30
Participant Overview	6	Peace and Justice Award	33
Program Outcomes	11	Staff	34
Night at the Shelter	16	Board of Directors	35
Grants and Church Partnerships	17	Mission Statement and Policies	35
Donor Partners	18		

Our Services Include:

- Emergency Shelter for adult men and women with 70 beds.
37 beds for men, 16 beds for women and 17 beds for veterans
- The shelter is open 7 days a week, 24 hours a day, 365 days a year.
- Computer Lab - open to participants and the public for classes, job searches and resume building



Day Shelter is open from 7am - 6pm, which provides both participants and community members with a safe place to come in from the cold or heat.



Shelter Service Coordination

Our Shelter Service Coordination program serves homeless adults staying at the Humility of Mary Shelter. Our service coordinators meet with shelter participants and offer them the opportunity to enroll in this program, in which participants set and work toward goals for obtaining permanent housing, increasing their skills or income, and increasing their self-determination, or their ability to have more control over their own lives. Service coordinators help the participants to assess their own needs, and connect them to resources that will help to meet those needs.



Transitional Housing Program

The Transitional Housing Program assists homeless persons who have a disability, and may need more time to find housing than the typical shelter stay allows, by providing a three-month period of housing and extra supportive services. Transitional Housing participants work with a service coordinator to set goals and work towards an independent living situation. Bi-weekly program meetings, support groups, and mental health counseling are also a part of the program.



Veterans Transitional Program

The Veterans Transitional Program provides 17 beds and service coordination to homeless veterans, with the goal of helping those veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination. This program offers supportive housing for up to 24 months and works in conjunction with the local Veterans Affairs Service Center to offer qualifying veterans services such as case management, education, job training, crisis intervention, and counseling.

Permanent Housing Program

Our Permanent Housing Program assists homeless persons experiencing challenges with severe and persistent mental illness, persons in recovery from drug and/or alcohol dependence, and persons with chronic illness or physical disabilities. These individuals receive long term support to help them move toward wellness and to further their self-sufficiency by identifying and working toward short-term objectives and long-term

goals. Service coordinators assist our participants to identify resources that will help them to work through problems and situations that have contributed to their homelessness. The Permanent Housing Program provides a safe and supportive environment for program residents to pursue their dreams.



Housing First Program

Our Housing First Program is the only program of its kind in the Quad Cities. Housing First breaks the cycle of homelessness by placing some of the most vulnerable and at-risk chronically homeless individuals into permanent housing. Individuals are then provided with service coordination, counseling, and other resources which help them remain in stable housing.



Participant Overview

Humility of Mary Shelter, Inc. opened its doors on September 21, 2008. From that date through the end of June 2009, Humility of Mary Shelter, Inc. has served 820 unduplicated adults in our shelter and housing programs. Of those adults:

- 806 people - 599 men and 207 women - stayed in our emergency shelter and were provided a total of 19,444 nights of shelter;
- 431 participants enrolled in the Shelter Service Coordination program at HMSI.
- 75 participants enrolled in the Transitional Housing Program at HMSI.
- 22 participants enrolled in the Veterans Transitional Housing Program.
- 16 participants were housed in our Permanent Supportive Housing program.
- 11 participants were housed in our Housing First program.

In addition to the participants served in our own shelter and housing programs, 45 participants enrolled in our Service Coordination program at The Salvation Army Family Service Center and 40 participants enrolled in our Service Coordination program at the Family Resources Domestic Violence Shelter.

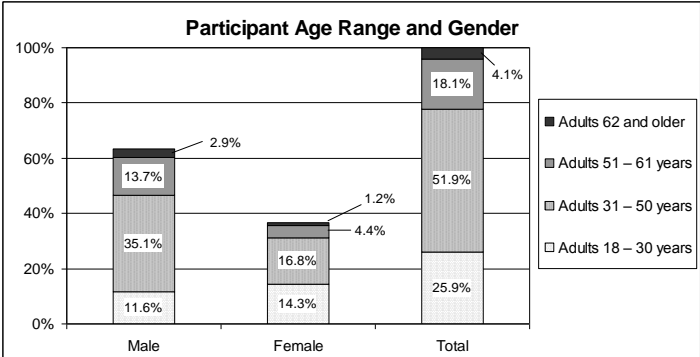
Many participants enrolled in more than one of these programs during this time, advancing from our Shelter Service Coordination program to one of our transitional or permanent supportive housing programs. Altogether, 518 unduplicated adults enrolled in our service coordination and housing programs. The statistics following describe these program participants.

Age and Gender: Male participants made up 63.3% of our population, with female participants making up 36.7%. Although most of Humility of Mary Shelter’s programs are targeted at single adults, who made up 89.6% of our program participants, the remaining 10.4% of our program participants were adults in families. Humility of Mary Shelter has served adults of all ages, from young adults who have just turned 18, to senior citizens 78 years old. The age ranges of our program participants, by gender, were as follows: (Table 1 and Figure 1)

Table 1. Participant Age Range and Gender

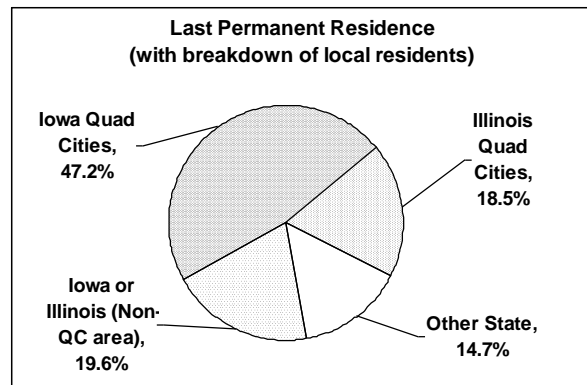
<u>Age Range</u>	<u>Males</u>	<u>Females</u>	<u>Total Percentage</u>
Adults aged 62 and older	2.9 %	1.2 %	4.1 %
Adults aged 51 – 61 years	13.7 %	4.4 %	18.1 %
Adults aged 31 – 50 years	35.1 %	16.8 %	51.9 %
Adults aged 18 – 30 years	11.6 %	14.3 %	25.9 %

Figure 1. Participant Age Range and Gender



Last Permanent Residence: When enrolling in our programs, participants are asked to identify their last permanent residence, or the place they last lived for 90 days or more. Of the enrolled participants, a total of 85.3% had last permanently lived in the states of Iowa or Illinois, with a total of 65.7% coming from the Quad City area. This includes the 47.2% of participants who were from the Iowa Quad City area and the 18.5% who were from the Illinois Quad City area. Another 14.7% of participants had last permanently lived in another state. (Figure 2)

Figure 2. Last Permanent Residence of Program Participants



Race and Ethnicity: Fifty-five percent (55%) of our participants identified their race as Caucasian; 35.5% of participants identified their race as African-American; 2.1% of participants identified their race as Native American; 1.9% identified their race as Native American and Caucasian; 1.9% identified their race as African-American and Caucasian; 1.4% identified their race as Native American and African-American; 1.4% identified another multi-racial combination; 0.6% identified their race as Asian, and 0.2% identified their race as Native Hawaiian or Pacific Islander.

Special Needs: Our programs aim to address the special needs of the various populations we serve. During the reporting period,

- 41.6% of our participants reported a history of domestic violence;
- 13.1% of participants were military veterans; and
- 19.9% of participants were chronically homeless, meaning that they have a disabling condition and have either been homeless four times in the last three years, or for one year straight.

Disabilities: In addition to the special needs described above, a total of 64.3% of our program participants reported having one or more disabilities. (Figure 3)

Of the total number of enrolled participants,

- 18.4% were coping with or in recovery from addiction to alcohol;
- 16.1% were coping with or in recovery from addiction to drugs;
- 54.1% were coping with mental illness;
- 30.2% were coping with medical disabilities;
- 10.7% were coping with physical disabilities that limited their mobility;
- 0.6% were coping with HIV/AIDS;
- 3.8% were coping with developmental disabilities; and
- 2.3% were coping with other disabilities.

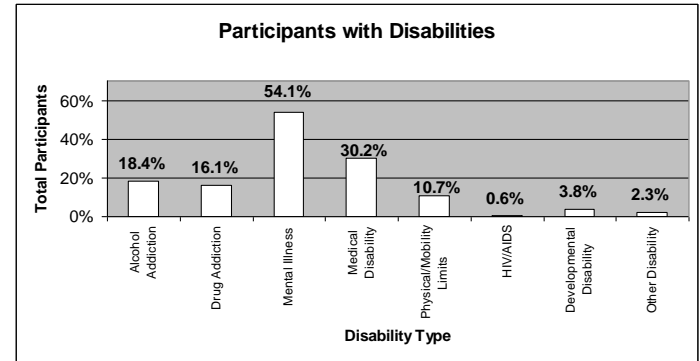


Figure 3.

Reasons for Homelessness: When enrolling in our programs, participants are asked to identify their primary and secondary reasons for homelessness. The ten most frequently given reasons given are listed below. (The percentages will overlap, as each participant can identify more than one of the following reasons.)

- Unemployment: 25.5%
- Inability to pay rent or mortgage: 25.4%
- Relocation: 18.9%
- Divorce, separation, or family breakup: 17.6%
- Eviction: 12.7%
- Physical or mental disabilities: 11%
- Domestic violence: 11%
- Addiction: 9.6%
- Reduced wages or loss of income: 8.1%
- Release from jail or prison: 6.8%



Other reasons for homelessness included family or personal illness, moving to seek work, release from an institution, and experiencing a fire or disaster.

Income: Upon entering our shelter or programs, our participants typically have incomes that are insufficient to support themselves, although 21.1% of participants reported being employed at program entry. At program entry, 97% of participants had an income level in the *extremely low* range (\$12,950 or less annually for a household of one person); 2.3% had income in the *low* range (\$12,951 to \$21,550 annually for one person); and 0.7% had income in the moderate range (\$21,551 to \$34,500 annually for one person).

Program Outcomes

Humility of Mary Shelter, Inc. (HMSI) formally evaluates the program outcomes of the agency on an annual basis. The results of this evaluation is used to improve existing services, distinguish program strengths, identify staff and program needs, justify budgets, and assist in developing long-range agency plans. The outcomes are based on three main goals that include (1) Participants access mainstream and/or self-enrichment resources, (2) Participants with education/job training or employment goals make progress on education/job training or employment goals, and (3) Participants enter housing of their choice at departure.

HMSI's outcomes year runs from April 1st through March 31st. Because HMSI opened in the middle of this outcomes year, summary information is provided below on the adult men and women actively enrolled in and departed from HMSI programs between November 1, 2008 and March 31, 2009. Each program participant completed a maximum of three *Outcome Assessment* surveys at program entry, one to three months into the program (depending upon the program), and at program departure, with service coordinators completing collateral assessments at each time point following intake. Completion of the surveys was expected of participants and staff.

The HMSI Programs

Outcomes are measured on four HMSI programs. Two programs involve Permanent Supportive Housing (PSH) for persons with disabilities and Housing First: Permanent Supportive Housing program for persons who are chronically homeless. Both PSH programs are long-term residential support programs. Resident turnover is generally expected to be minimal over the course of a year.

The third program is a Supportive Services Only (SSO) program that provides persons residing in emergency shelter with support services for approximately 30 days. For the SSO program, HMSI service coordinators

provide SSO services to shelter residents at HMSI and The Salvation Army. The short-term nature of the program allows a higher number of participants to be served over the course of a year.

The fourth program is a Transitional Housing (TH) program that provides persons in emergency shelter with structured programming and support services for approximately 90 days. HMSI service coordinators provide **TH services to HMSI residents (separate programs for the general population and the military veteran's population) and to Family Resources' Domestic Violence shelter residents. Because this program is also shorter-term, a** higher number of participants are served over the course of a year.

The current report includes descriptive statistics for all program participants; however, most comparative statistics will focus primarily on SSO and/or TH program participants due to the truncated reporting period and minimal turnover rates of participants in the PSH programs.

Outcomes: Success Criteria

Success of each outcome was determined as follows: For the first outcome goal, success was indicated if at least 65% of participants accessed mainstream and/or self-enrichment resources. For the second outcome goal, success was indicated if at least 50% of participants with education, job training, or employment goals make progress on those goals and if at least 19% of all participants were employed by program departure. For the third outcome goal, success was indicated if at least 65% of participants enter housing of their choice at departure.

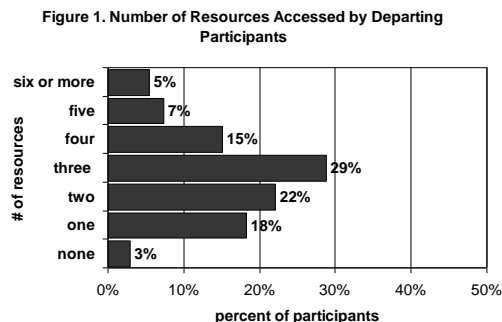
Participant Overview for Outcomes Period

Between November 1st, 2008 and March 31st, 2009, 341 participants had exited an HMSI program, with 78% **using the emergency shelter's Supportive Services Only program, 22% using the Transitional Housing program,** and less than 1% using the Housing First for persons who were chronically homeless program. Prior to

program entry, participants were in an emergency shelter (43%), living on the streets (5%), in domestic violence situations (4%), living doubled-up (24%), living in a psychiatric facility, substance abuse treatment, or hospital setting (3%), jail (2%), rental housing (9%), or some other situation (10%). Forty-nine percent of participants had no income at program entry; of those with income, the median income was \$608. The overall median length of stay in the programs was 32 days. As expected, persons in HMSI transitional housing remained in the program significantly longer (mean = 54 days) than persons in other HMSI programs (mean = 35 days; $t = 3.78$; $p < .005$).

Outcome goal #1: Participants will access mainstream or self-enrichment resources.

Ninety-seven percent of participants accessed at least one mainstream or self-enrichment resource while in an HMSI program (Table 1). Ninety-two percent of participants received case management services, 8% alcohol or drug services, 35% mental health services, 1% HIV/AIDS-related services, 30% other health care services, 5% educational services, 22% housing placement, 20% employment services, 48% transportation assistance, 8% legal services, and 7% other services. No differences were found between the Supportive Services Only program and Transitional Housing program on resources accessed with one exception: Significantly more participants in the Supportive Services Only program (22%) utilized employment assistance compared to Transitional Housing program (11%). Overall, the majority of participants accessed at least three or more of these resources (Figure 1; min = 0, max = 6).



Outcome goal #2: Participants with education/job training or employment goals make progress on education/job training or employment goals.

Sixty-nine percent of participants reported education/job training or employment goals; of those, 82% made progress on their goals (e.g., preparing resumes, submitting applications, obtaining interview clothing, role playing/practicing interviews, interviewing, etc.). Of those with education/job training or employment goals, 13% of participants were enrolled in GED courses, a certificate program, vocational school, or college and 17% obtained new employment while in the HMSI program. Twenty-three percent of participants were employed at program departure (Table 1).

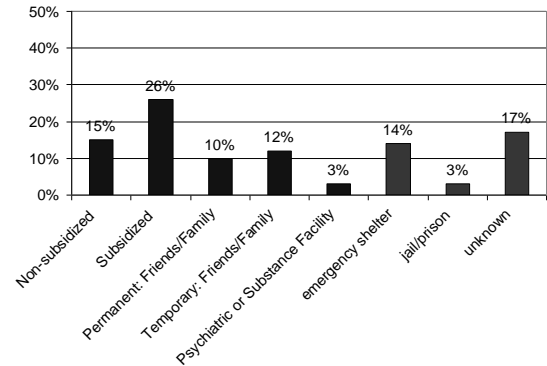
Outcome goal #3: Participants enter housing of their choice at departure.

Sixty-six percent of participants entered housing of their choice at program departure, including non-subsidized housing (15%), subsidized housing (26%), permanent move with friends or family (10%), temporary move to friends or family (12%), or psychiatric or substance use treatment facility (3%). (Figure2)

Summary

Participants of HMSI successfully achieved the targeted outcomes goals between November 1, 2008 and March 31, 2009 (Table 1). During this time, 341 participants exited HMSI programs; 78% of departing participants had utilized HMSI's Supportive Services Only program, 22% had used HMSI's Transitional Housing program, and less than 1% had exited from a Permanent Supportive Housing program. Ninety-seven percent accessed mainstream and/or self-enrichment resources,

Figure 2. Housing after Program Departure



with the majority of participants accessing at least three or more resources. Of the 69% of participants with education/job training or employment goals, 82% made progress toward their goals. Finally, 66% of participants entered housing of their choice by program departure.

Conclusion

Humility of Mary Shelter, Inc. (HMSI) is an emergency shelter providing temporary housing and service that offer the opportunity for men and women experiencing homelessness to become emotionally, mentally, and physically more stable. HMSI outcomes are based on three main goals that include (1) Participants access mainstream and/or self-enrichment resources, (2) Participants with education/job training or employment goals make progress on

education/job training or employment goals, and (3) Participants enter housing of their choice at departure. The current report indicates that HMSI successfully achieved the targeted program outcome goals for the year. Results of this evaluation underscore the determination of the men and women in the HMSI programs and the **continuing quality and effectiveness of the services provided by HMSI. Data collection for next year’s first full year of program outcomes has already begun in order to continue providing valuable information to those parties interested and involved in HMSI’s programs for men and women experiencing homelessness.**

Table 1. Comparison of Target and Actual Goals	HUD Target (%)	Our Target (%)	Actual (%)
Outcome goal #1: Participants access mainstream and/or self-enrichment resources	-	65	97
Outcome goal #2: Participants with education/job training or employment goals make progress on education/job training or employment goals	-	50	82
Participants with educational goals	-	*	13
Participants with job training or employment goals	-	*	69
Participants employed by program departure.	19	19	23
Outcome goal #3: Participants enter housing of their choice at departure.	63.5	65	66
*Obtaining baseline data to develop target goals for next year			



Night at the Shelter



The community's overwhelming support played a vital role in the development of Humility of Mary Shelter, Inc. It is this support that will ensure the continuation of shelter services to the homeless men and women in the Quad City Area well into the future. Night at the Shelter is our year round fundraising campaign that was developed to maximize our efforts and to encourage community support.

It is a simple idea that will make a huge impact on the services that we are able to provide our clients. Here is how it works - currently our shelter has 70 beds. We are asking members of the community to give \$10 a night for each bed, or \$700 a night for all 70 beds, in which case they would be supporting a Night at the Shelter. Donors may support as many beds as they would like. Our goal is to find a sponsor for all 70 beds for each night of the year.

Ten dollars subsidizes the shortfall for support services, a connection to community resources, and the peace of mind for participants and assures they will have a safe place where they may sleep through the night without the threat of injustice. \$700 a night for the full year will raise \$255,500 which will allow us to fill our gap in funding.

- You can:
- *Invite 70 of your employees/co-workers to each support a bed with a donation of \$10.
 - *Invite 35 of your family members to each support two beds with a donation of \$20.
 - *Invite your church or civic group to raise \$700 and host the entire shelter for one night.

To become a part of the solution or for a tour of the shelter contact Melanie or call 563/322-8065.



Grants and Church Partnerships provided \$688,213.19 in funding (* denotes a Night at the Shelter gift)

Government Grants - \$321,325.97

Department of Veteran Affairs - \$47,752.00
Emergency Shelter Grant Program - \$42,697.00
Housing and Urban Development - \$225,572.97
Iowa Department of Elder Affairs - \$5,304.00

Private Grants - \$349,125.36

Community Foundation - \$100,000.00
Diocese of Davenport - \$30,000.00
Doris and Victor Day Foundation - \$5,000.00
Genesis Health System - \$30,000.00
Riverboat Development Authority - \$100,000.00
Scott County Housing Council - \$4,824.36
Scott County Medical Society Alliance - \$500.00
United Way - \$78,801.00

Church Partnerships - \$17,761.86

Asbury United Methodist Church, Bettendorf - \$300.00
Beulah Presbyterian Church-Beulah Circle, Orion - \$100.00
Church Women United of the Iowa Quad Cities - \$10.00
*Congregation of the Humility of Mary - \$1,345.00
*Edwards Congregational UCC, Davenport - \$700.00
*Faith Evangelical Lutheran Church (Youth), Moline and
Thrivent Financial for Lutherans - \$700.00

Faith United Church of Christ, Davenport - \$300.00
First Baptist Church-Judson Class, East Moline - \$200.00
First Presbyterian Church, Davenport - \$1,125.00
First United Methodist Church, Port Byron - \$488.58
Grace Lutheran Church-Tri L Lutheran, Davenport - \$50.00
Grace United Methodist Church, Geneseo - \$250.00
Orion Church - \$333.75
Our Lady of the River, LeClaire - \$3,125.10
Our Lady of Victory & Queen of Heavens Circle,
Davenport - \$264.00
Our Savior Lutheran Church-Womens League,
Bettendorf - \$100.00
Servants Gift, Alpha - \$500.00
Sisters of St. Francis, Clinton - \$2,000.00
St. Andrew Parish-**Mary's Angels, Blue Grass** - \$700.00
*St. George Greek Orthodox Church-
Philoptochos Society, Rock Island - \$400.00
St. John United Methodist Women, Davenport - \$170.00
St. John Vianney, Bettendorf - \$100.00
St. Malachy Parish and Social Justice, Geneseo - \$1,921.70
St. Paul Lutheran Church, Davenport - \$1,000.00
St. Paul the Apostle Catholic Church, Davenport - \$577.83
St. Peter Catholic Church, Buffalo - \$300.00
Unitarian Church, Davenport - \$700.90

Donor Partners - the following are donors of financial gifts which total \$132,160.02

**denotes a Night at the Shelter gift*

Up to \$99

Rebecca Aeschliman	Barbara Carey	Janet Duncan	*Laura Goedken, O.P.
*Marianne/Francis Agnoli	M/M Lloyd P Carlson	Julia Edwards	*Martin Goetz
Syed Ali	Teresa Ann Carlton	*Sr. Miriam Ehrhardt	Carole/Gerald Grafton
Cynthia Anderson	*Sr. Margaret Carroll	*Sr. Rosemary Eich	Joan/John Griesbach
Margaret/Merwin Baker	Teresa/Stanley Cendrowski	Cathy Elsbury	Carolyn Grimes
Bobbie Mae/Thomas Ball	*Sr. Camille Clark	Daniel Elskamp	Sr. Elaine/ Sr. Marilyn Hagedorn
Ellen Bassler	Mildred Claussen	Joan Emerick	*Carrie Hall
Margaret Bates	M/M Douglas Collins	Linda Enders	*Staci Hammill
Andrea Baughn	Gene Conrad	Laura/Edward Evans	Hansen Monuments, Inc.
*Sr. Rachel Beeson	Jeffrey Conrad	Sr. Lucille Feehan	Sara/Rick Hartsock
Lois Beh	Marty/Jeffrey Cook	Dorothy Feeny	Hat's On The River
*Lisa Bellomy	Jane Coryn	Sylvia Feeny	Beverly Hermann
Catherine Berta	Sr. Catherine Coupe	Pat/Tom Fennelly	Mary Hernandez
*Cathy/Tracy Best	Kim Crecelius	Marta Fioriti and Roger Butts	Linda/James Hoepner
Gina/Brian Bettini	*Sr. Micheline Curtis	Anabel Flaherty	M/M Walter B. Holcombe
Lucille Boaden	Lynn Daczyk	*Catt Foy	Jean Holloway
Robert Bradfield	Margaret/William Dart	Maureen Frandsen	*Connie/David Huber
Jan Marie Bradley	Rebecca David	*Mary/Curtis Frick	Karen/Rev. Ron Huber
Peggy Brehmer	Tim Dennis	Charles Gadzik	William Hull
Sr. Roberta Brich	Gloria/Richard DeWitte	Donald Gaede	Karen Ingersoll
Betty Ann Burlingame	*Sr. Joanne Dilulio	Genesis East	Sheila Jackson
Amalia Campanile	Alice Dominacki	M/M Perry Gere	Margaret Jacobs
	Ruth Doyle	Rose Gibson	

Donor Partners Continued

**denotes a Night at the Shelter gift*

Peter Jarvis
 Angela/Frederick Joers
 Marie Johnson
 Elizabeth/Justinian Keimig
 M/M Ralph E Keller
 Rhonda/Joseph Kelley
 Patricia Kennedy
 Sr. Ursela Keough
 Kathleen King
 Karlene Kingery
 Daniel Kistler
 Claudette Klimes
 Elizabeth/Vernon Kuennen
 *Sheryl/Dean Lackey
 Mary Jean/David Lanaghan
 *Bernadine/Glenn Leach
 *Sr. Ann Leahy
 Maurita/George Leahy
 Laura/Craig Levien
 *Debbie/Robert Liagre
 Kathryn/Edward Liden
 Luanne/Michael Lopez
 Curtis Lundy
 Dena Manderscheid

*Sr. Leona Mary Manning
 *Dianne/Robert Marshak
 Mary H. Mason
 Marilyn/Ted McAvoy
 Mary McCarthy
 Margaret/Pat McCauley
 Kathleen/Richard McClimon
 Jane McGarry
 Catherine/Daniel McKean
 Kathryn McKnight/
 Kenneth Croken
 David McMillen
 Dr. James Meade
 Sheila/John Meade
 Marianna Menco
 Connie Meyer
 Emilie/Clinton Michael
 Kathy Miller
 Sr. Pat Miller
 Veronica/Lanny Minnaert
 Craig Moore
 Hannah Morrell
 Rosanell/Hugh Morrill
 Barbara/Robert Morris

*Msgr. Marvin Mottett
 Joan/James Mumma
 Mrs. Thomas Myers
 Victoria Navarro
 Mary Nelson
 Carol Ogletre
Rosemary/Larry O'Haver
Sylvia O'Keefe
 *Sr. Charlene Olear
 Mary Anne Oliger
 *Mary/James Orr
 Sandra Ortiz
 Mary/Ottie Owens
 Pasternak Law Firm
 Joyce Paustian
 PEO Chapter I.R.
 *Victoria/Roger Perk
 M/M Randall Peters
 Joan/Brad Porter
 Elaine Pritchett
 Joan Puck
 Mary/Ed Pulido
 Peggy Quilty
 Mary J. Ratkiewicz



*Sr. Mary Rehmann
 Jill Renihan
 *Rosalind Resetelli
 Aileen Richardson
 Marilyn/Robert Riedesel
 Margaret Ristau
 Lois Ritenour
 Joan/Frank Robinson
 Judith G. Ryan
 M/M William F. Schadt Jr.
 Martha Schaub
 Jeanne/Thomas Schebler
 Lynne Schiffke
 Jeanne Schwab
 Marjorie/Walter Scott-Craig

Donor Partners Continued



Shirley/Leland Sieren
 Patricia Sisk
 Sherry/Larry Slentz
 Jane/Roy Smith
 Amy J Spataru
 Dorothy Spiess
 Bonita/Dennis Squire
 Dean Stichnoth
 *Gerald Stouvenel
 *Rev. Tom Stratman
 Mary/Joel Suhr
 John Sullivan

Sr. Dawna Sutton
 *Susan/Kevin Thompson
 *Kelly Thompson-Reyes
 Sr. Kathleen Tomlonovic
 Helen Toohey
 Patricia Topping
 Janet/Phil Trissel
 Deborah Tuttle
 M/M Mikel P. Van Dyke
 M/M Esbon Vanderkarr
 *Kenneth Vandersnick
 Susan VanScoy
 *Sr. Delphine Vasquez
 *Sr. Marie Ven Horst
 Kay Verstraete
 Sr. Mary Ann Vogel
 Mary L. Wacker
 Dorothy/Gerald Wala
 Sr. Carolyn Walters
 *Melissa Watkins
 Amelia/Douglas Wells
 Catherine/WG Wetzel
 Judith/Robert Williams

Corinne Winter/
 James Harder
 Sue Witte
 Stephanie Witt
 Kristy/Tim Wolfe
 Tom Wolfe
 Kim/Don Yarbrough
 Ruth/Leroy Zach
 Elizabeth/David Zimmer
 Leonard Zinger
 Merrie A. Zvonick

\$100 - \$499
 Phyllis/Gary Ammeter
 M/M Donald E. Anderson
 Mary Ann/Bob Andrew
 Area Welcome Club
 Barbara Arland-Fye
 Joyce/John Arth
 *Linda/Pedro Bata
 Victoria/John Bean
 Sharon/Charles Bertram
 Mary/Joe Blough
 Margaret M Bolich

Patrick Bomgardner
 *Laurie Boyce Steinhauser/
 William Steinhauser
 Bruce Bromley
 Carol/David Brown
 Robin/Patrick Brown
 Denise/Carl Bulat
 Larry Burkholder
 Constance/Edward Cervantes
 Mary Ann/Tom Chouteau
 Jackie Christopher
 Mollie Conrad
 Larry Cook
 *Barbara Costello
 Mary Costello
 Russ Davis
 Susan Davison
 Paul Dcamp
 Delmar High School
 Reunion Committee
 Eleanor Devine
 Colleen/Howard Dodd
 Mary Ellen/Phillip Doherty
 Patricia Doyle

**denotes a Night at the Shelter gift*

Donor Partners Continued

**denotes a Night at the Shelter gift*

*DW Benefits
 Marcia/Darren Erickson
 Michael Ernster
 Margaret Farren
 Financial Executives
 International/Mississippi
 Catherine/Lester Fouts
 Douglas Gapinski
 Cynthia Gilbert
 Richard Gillespie
 Cindi Gramenz
 Maxine Green
 Jane/Carl Griffin
 Catherine Halligan
 Noreen Halston
 Lee Hansen

Don Heister
 *Sr. Kathleen Henneberry
 Lorna Hirl
 Jean Honsa
 Mary Johnson
 Melanie/Mike Jones
 Marilyn/Dennis Jorgenson
 Sue Ellen/Timothy Kane
 Irene/John Kemmis
 John Kessler
 KJWW, P.C. - Engineering
 Consultants
 *Sr. Jeanette Kopel
 Benjamin Kowing
 *Sr. Kathryn Kreager
 Yvonne/Albert Leeman
 Jean Lipinski
 Tanya/Steven Lipkowitz
 Monica/Efrain Lopez
 *Char/Stephen Maaske
 Becky/Craig Mack
 Sandra/Robert Madison
 Marycrest Alumni
 Association

Dian McCormick
 Mary/Jim McCue
 *Sr. Gretchen McKean
 Heather/Dennis Meade
 Midland Information
 Resources
 Richard Miles
 Pam/Bob Mills
 Mississippi Bend Republican
 Women
 Sr. Mary Modesta Neubauer
 Judith Mondello
 Thomas Mooney
 Jane Moore
 *Sr. Ruth Morris
 MRA
 *Anne Mueller
 Linda Newborn
 Barbara Niemi
 Rosemary Noth
 Anna Olson
 Irene J. Olson
 Orthopaedic &
 Rheumatology

*Adrian Pehler
 Virginia/Robert (Jr.) Pettit
 Lorelei Pfautz
 Jenny Pinnick
 Elizabeth/Bruce Pogue
 *Progressive Action for the
 Common Good
 Robert Pruden
 Janet Pullella
 Lucille Quilty
 Brenda/Charles Randall
 Kathleen Repass
 Annette Rettig
 *Sr. M. Johanna Rickl
 John Ripslinger
 Helen Roberts
 M/M Steven Salemink
 Rev. Rita Schebler
 *Sr. Marie Michelle
 Schiffgens
 Rogene Schmanski
 Dr. Rachel Serianz
 Colleen/Bryan Sibthorp
 Terry Sims



Donor Partners Continued



Beverly /Charles Smith
 *Sr. Bea Snyder
 Mary Stoughton
 Sr. Carla Takes
 James Tiedje
 Tri-State Automatic Sprinkler
 Karen/Douglas Truesdell
 Ken Vandersnick
 Ashley Velez
 Vietnam Veterans of America
 Julie Walton
 Patrick Walton

Dr. Catherine Weideman
 Marianne/Eugene Weis
 Jennifer/Christopher
 Wemhoff
 David Wieting
 Annette Williams

\$500 - \$999
 Anderson
 Lauri/Don Blough
 *Marilyn/Bruce Boardman
 BP Fabric of America Fund
 David Colgan
 Collins Concrete, Ltd
 James Gunnison
 Kimberly Flaherty Grampp
 Mary/Kevin Ford
 *Sandra Frericks
 Mary/Terry Gahagan
 Kathleen Gibson/
 Kimberly Gibson
 Connie Hildebranski
 Mary Honaker
 M/M Kevin Koellner

Lisa J. McCraw
 Sr. Pat Miller
 Mt. Carmel Circle/OLL
 Nestle Employees
 Outreach Fund
 Barbara/Charles Pekios
 Sr. Johanna Rickl
 Kathleen Robertson
 R.O.C. Foundation
 Molly Sartorius/Eric Poehlein
 *Judith Stengel
 Colleen Tollenaer
 *Wal-Mart, Moline
 Kimberly/Dale Zude

\$1,000 - \$4,999
 Paul Allaert
 *Anonymous
 Bush Turf
 Cleaveland Insurance
 Gaynell Foster
 Billie Greenwood/Paul Allen
 George House

Hunt and Diane Harris
 Family Foundation
 Maureen/Douglas Johnson
 Lifestyles Furniture
 DNR MacKenzie
 Moline Eagles Auxiliary
 Karen/Kenneth Ossian
 GD/JM Penniston
 Carol Pentuic
 Rev. Michael Joe Rogers
 Shaw Electric
 Mrs. John Staak
 Vonderhaar Family
 Foundation
 Wal-Mart Foundation

\$5,000 - \$9,999
 John H. Harris III Memorial
 Foundation
 M/M Alan C Renken
 Modern Woodmen

**denotes a Night at the Shelter gift*

Donor Partners Continued

**denotes a Night at the Shelter gift*

\$10,000 - \$30,000

Dr. Walter E Neiswanger
Fund

For: James Carron:
Lois Carron
Mary Kelly

For: Maureen O'Connor
Mary Nelson

Patrick Walton

Sisters of St. Benedict
Margaret Stutsman

For: Tom DeSalvo:
Helen Toohey

For: Sr. Loretta Ryan:
Carol Pentuic

For: Catherine Warren:
Sr. Marie Vittetoe

Memorials

For: Gina Bernat
Helen Toohey

For: Catherine Enderle
Mary Nelson

For: Otto E. Schaub:
Martha Schaub

Honorariums

For: Marge/Edwin Brown:
Robin/Pat Brown

For: Cathy Blough-Garay:
Mary/Joe Blough
Maureen Frandsen
Margaret Jacobs
Marie Johnson
Mary Jean/David Lanaghan

For: Jack Feeney:
Dorothy Feeney
Sylvia Feeney

For: Sr. Pauline Tursi
Sr. Elaine Hagedorn

For: Jim Gadzik:
Kerry Smith/Charles Gadzik

For: Stuart Calvin Briggs:
Rebecca/David Aeschliman
Kim Crecelius
EMC Insurance
Donald Gaede
Luanne/Michael Lopez
Dean Stichnoth

For: Msgr. Leo Feeney:
Mary/Joe Blough
Dorothy Feeney
Mary/Ed Pulido

For: Monica Walton:
Gina/Brian Bettini
Robert Bradfield
Jan Marie Bradley/
Giacomo Tormene
Jane Coryn
Pat/Thomas Fennelly
Anabel Flaherty
Patricia Kennedy
Curtis Lundy
Midland Information
Julie Walton

*For: HMSI Staff:
Catt Foy
Cindi Gramenz
Stacie Hammill
Melanie Jones
Peggy Quilty
Kelly Thompson-Reyes
Tim Wolfe

For: Andrew Kuennen
Elizabeth/Vernon Kuennen

Donor Partners Continued

For: Tim Kretschmar:
Joan/Jim Luikart

For: M/M Ronald Leemans:
Yvonne/Albert Leemans

For: Kathleen Rosato:
Carol/David Brown

For: Verda/John Sieren:
Shirley/Leland Sieren



*For: CHM Jubilarians -
70 Years

Sr. Mary Heinen

60 Years

Sr. Pat Heidenry

Sr. Marcia Kearney

Sr. Kathryn O'Meara

50 Years

Sr. Rae Elwood

Sr. Jude Fitzpatrick

Sr. Kayleen Heffron

25 Years

Laure Farris, Associate

Congregation of the Humility of Mary

Sr. M. Lucille Feehan

Sr. Ursula Keough

Sr. Kathryn Kreager

Sr. Mary Modesta Neubauer

Sr. Carla Takes

Sr. Maribeth Takes

Sr. Mary Ann Vogel

**denotes a Night at the Shelter gift*

Special Thanks

Joyce/Joe O'Rourke for two washers, two dryers and 100 bottles of laundry detergent for our laundry room!



Laundry Room

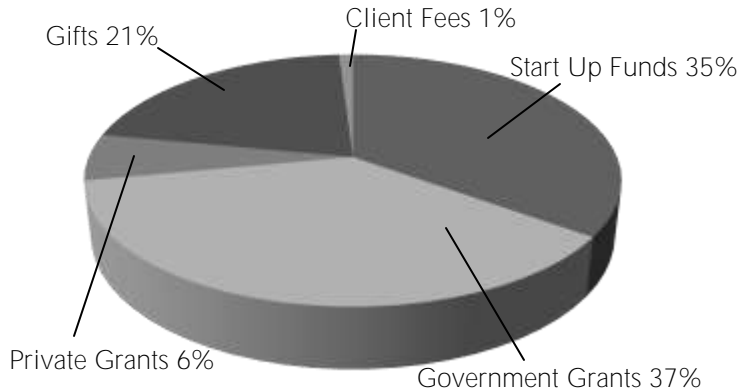


Donation Room



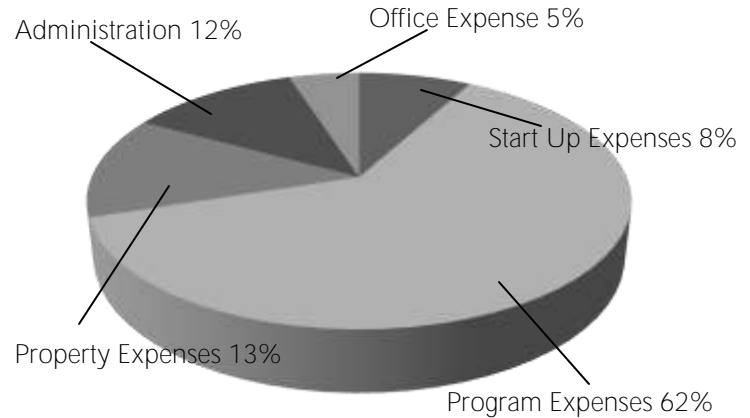
Computer Lab

Financial Summary for Fiscal Year 2009



Income - \$863,175.08

Start – Up Funds	\$298,000.00	35%
Government Grants	\$321,325.97	37%
Private Grants	\$51,125.00	6%
Gifts	\$181,150.00	21%
Client Fees	\$11,574.11	1%



Expenses - \$704,183.00

Start – Up Expenses	\$58,017.00	8%
Program Expenses	\$438,903.00	62%
Property Expenses	\$89,707.00	13%
Administration	\$80,656.00	12%
Office Expense	\$36,900.00	5%

Accomplishments on HMSI Property:

In September, HMSI hired Kate King as the Property Manager, she works with inspections of shelter and the permanent supportive housing units, maintenance, volunteer projects, volunteer recruitment and donations. She is also certified in the Landlord Education Assistance Program, required by the City of Davenport.

Shelter has implemented monthly inspections of our sites. We look at the condition of GFI's, fire extinguishers, potential maintenance issues and the general condition of each site. This inspection process was suggested by one our grantors as a good safety process to incorporate. If you visit shelter, you will also see that Shelter has updated the fire exit signage and emergency lighting. Other new building improvements include the camera surveillance system that allows monitors to clearly see the exterior areas of shelter as well as the interior halls. This translates to better safety for the participants, the Shelter and the neighborhood by allowing us to defuse potentially harmful situations or to provide quick aid should someone have a health issue outside.

If you pass by Shelter, you will also see that the flower beds have been weeded and replanted, thanks to volunteers from Big Brothers/Big Sisters of the Quad Cities. The overgrown, imbedded iris bulbs (which were choked and could not bloom) have been separated and re-planted. **We look forward to seeing this hard work “flower” next spring!** Volunteers from Royal Neighbors of America have donated several work days to Shelter, including hard, physical labor to **help with cleaning of the floors and carpets. This included “hands and knees” deep cleaning around and under bunks** as well as washing and waxing the floors. Kevin Kelly and his employees at Chem Dry also provided us with I-o-n-g days of hard work on this particular project. Royal Neighbors of America also brought in community partner Healthy Habits, **who repair bicycles. Healthy Habits came to shelter with spokes, wires, tires, “things we don't know the name of for bikes” and a truing wheel. They spent a Saturday fixing 15 bikes at Shelter as well as two wheelchairs. Healthy Habits made sure that each “ride” was safe and in good working order. Participants were also able to obtain some good bike locks thanks to RNA.**

Another huge accomplishment by volunteers is the newly revised Donations Room. Paul Allen, Billie Greenwood, Bob and Nancy Boutelle (and many others) have worked to organize, sort and refine the Donations Room so that it is very easy to find a specific type or size of clothing with almost no effort. Thanks to our carpenters (John Kessler, Dee White and Mark Nathan) the room has more shelving and hanging racks which optimize our storage capacity. **While our carpenters worked here, they also created shelving in two closets, allowing participants' belongings to be neatly stored off the floor.**

If you went by Shelter during the month of June, you saw that we were also in the process of installing a cement pad that will be the base for an outside storage shed, thanks to RNA. With this new shed, we can store outside supplies and equipment, which will free up storage space in Shelter.

Another community partner who has been very generous is the Moline Wal-Mart. Through hard work, these friends of Shelter have sponsored a Night at the Shelter (\$700), served a home-made **Valentine's Day dinner to all shelter participants and staff** (approximately 90 people) and donated cash and many carloads of supplies to Shelter. Working off of the HMSI Wish List, Wal-Mart employees held fundraisers within their store to raise funds to purchase items such as bleach, sweatshirts and pants, socks, soap and other useful, needed items.

Mary Our Lady of Peace Catholic Church in Orion, Illinois held a month-long clothing and resource drive specifically geared towards the needs of Shelter. Through their tremendous efforts, several truckloads (the Property **Manager stopped counting after 4 truckloads...**) of supplies and clothing were delivered as well as monies for the Laundry Fund at Shelter.

There are many other individuals and groups that have donated time and/or donations to shelter – College **Avenue Presbyterian Church, Men's Equality Group, the girls of Wartburg College and many other people!** Truly, the support base for Humility of Mary Shelter, Inc. is awesome as well as humbling. We could not achieve our mission without *you*.

If you would like to become a volunteer at HMSI, call Kate at 563/322-8065, ext. 424.

We'd love to have you join us!

Volunteers are an essential part of Humility of Mary Shelter, providing crucial support services that are vital to the shelter and the well being of our participants. Every day, willing volunteers donate their time and energy so that HMSI can fulfill its mission of providing temporary housing and services to the homeless.

Whether they are sorting donations, doing laundry, cleaning, answering the telephone, providing computer classes, doing yard work, providing Life Skill classes, painting or filing, Humility of Mary Shelter volunteers know that their work makes a difference. The following 86 volunteers provided 2,313 hours of service.



Patrick Adamson
Paul Allen
AmeriCorps
Augustana College
Mary Beth Avery



David Baird
Jody Barber
Bonnie Bearbower
Shirl Bell
Katrina Bernhard
Big Brothers Big Sisters
Melanie Blazevic
John Blunk
Nabil Bouchareb
Bob Boutelle
Nancy Boutelle
Glen Boyles

Glen Brandt
Dick Bresnahan
Sr. Roberta Brich
M. E. Chamberlin
Jane Cunningham
Kate Daniel
Debbie Davis
Kristin Deutsch
Jim Dougherty
Nancy Ferkel
John Fleming
Billie Greenwood

Bernie Hansen
Rosemary Hendricks
Justin Hicks
Doug Howard
Jean Jackson
Pierce Jackson
Walter Jackson
JF Kennedy School
Steve Kalber
Kaplan Criminal Justice Fraternity
Kevin Kelly
Megan Kelly
John Kessler
Alex Kolker
Breanna McKown
Men's Equity Group
Brian Mercy
Jenna Miskiewicz
Nancy Montgomery
Steve Montgomery
Mark Nagan
Mary Jo Paar
Roger Perkins

Becky Peters
Connie Pond
Linda Prior
Celine Quigley
Pat Reagan
Mike Redmond
Ellen Rickert
Sr. Johanna Rickl
Margaret Ristau
Ashley Ritter
Royal Neighbors of America
Steve Rupe
Saint Ambrose University Service
Fraternity
Sr. Nancy Schwieters
Frank Shackelford
Lisa Sims
Sr. Bea Snyder
Amy Spartan
Dorothy Spiess
Paul Stewart
Stephanie Thrall
Jim Tiedje

Ashley Velez
Wal-Mart Moline Store #2133 Team
Nancy Walston
Dr. Ron Wastyn
Dee White
Reggie White
Melanie Wilson
Rob Winter
Sue Witte
Jenna Zenk



Others might have donated their time but either did not sign our volunteer log or were inadvertently missed. If your name should have been on this list of volunteers, please notify us and you will be recognized in our next newsletter.

Making a Difference...one life at a time

Kevin Younge (Veteran)

My name is Kevin Younge and I am currently residing at Humility of Mary Shelter, Inc. **I am in the Veteran's program. HMSI has turned my life around tremendously.** I was homeless and on the streets of Davenport since October 20, 2006. The shelter has assisted me in getting eyeglasses, dentures and given me back my self esteem. They have provided me with a variety of different evening groups and have assisted me in gaining employment. For someone like me; a severe alcoholic, HMSI has given me a safe place to be and the support I need to stay sober. HMSI and the **Veteran's Administration have not given up on me. They trust and have faith in me.** Special thanks to Cathy Jordan, HMSI staff and representatives of the VA.



Kevin and his Service Coordinator Cathy Jordan.

Theresa Krouth (Transitional Housing participant)



I have had a lot of wonderful things happen since I arrived at HMSI. I finally got to see a psychiatrist and I got needed medication I could not afford. Through donations I have received food, clothing and hygiene supplies. I have a great service coordinator who has been a constant guide for me with her knowledge of community resources. I am grateful for all that I have received, including a roof over my head, a shower daily, great staff that care about my well being and people along the way who are in the same situation as myself. I continue to search for a job and remain optimistic about getting one. I am considering going back to school and if all goes well obtaining housing through HMSI. HMSI has turned my outlook on everything completely around. I am so glad God guided me to HMSI. Peace.

From Teresa's Coordinator, Ashley Velez

When I first began working with Teresa, she was an applicant for our Transitional Housing Program at HMSI. This program is designed to help individuals with a disability receive more support and they receive up to 90 more days in shelter as long as they are actively working on their individual goals. Teresa was a non-talkative individual who reported that she had been without medication for a few years, but she was still doing her best to function in the world. HMSI was able to help get Teresa the medication she needed through our contract with Vera French Mental Health Center.



Teresa and her Service Coordinator Ashley Velez.

Since Teresa has gotten back on her medication, I have seen a 100% turn around in Teresa's overall appearance and how she conducts herself. She is now a very outgoing individual with a sense of humor who is actively working on her employment and housing goals. Teresa has reported in several different meetings how grateful she is to have HMSI in the community and to be able to connect to resources she never knew about before. It has been a privilege to work with Teresa and to be able to witness this change in her. I look forward to keeping in contact with her after she leaves shelter to hear about her continued successes.

Brian Schmarje (Housing First participant)

When I went to the University of Iowa to major in English and become a famous author, I didn't exactly have the journey all mapped out. Indeed I wasn't even sure if I could reach the destination.

Well I'm 42 years old and although I have had brushes with fame I'm no Kurt Vonnegut Jr. I didn't know that the journey would be so hard. I never counted on spending nights on the floor in the winter with 60+ guys. Everybody's journey to, during and from the Humility of Mary Shelter is a personal one. Me, I had gotten booted out of the shelter in Muscatine where I was struggling with my disability, lousy jobs and alcoholism. When I got to Humility of Mary I witnessed others struggling with their sobriety and heard the ambulance every night. I saw that was my future if I didn't finally wise up.

All I wanted out of a disability check was a place of my own in which to write. I don't know if it was the luck of the draw or God smiled on me but I got an apartment through Housing First, which is part of the Humility of Mary Shelter. It's nice to have a place to call home after so many years of living in shelters. I still haven't gotten a computer but I can compose my masterpieces in a notebook or at the library.

I guess being rich and famous will have to wait. But, I think the answer is about being useful with the skills I have like writing this little bit for the Shelter Annual Report. I am happy with everything they have done for me although it was rough actually staying in the shelter.



Brian and his Service
Coordinator Cathy
Jordan

Sandy pictured here with some of the Shelter Staff after the award ceremony at Our Lady of Lourdes Church in Bettendorf on June 26, 2009.



Back: Sr. Nancy Schweiters, Peggy Quilty, Christie Gresch and Cathy Jordan.
Front: Cindi Gramenz, Sandy Walters and Ashley Velez.

Past Peace and Justice Award Honorees:
Ella Hartman 1985; Carolyn Uhlenhake 1987; Donna Jean Henderson 1989; Janine Pease-Windy Boy 1991; Bonnie Neumeier 1995; Elizabeth Loescher 1997; LaMetta Wynn 1999; Sr. Pat Scherer 2001; Luz Bazan Gutierrez 2003; Lourdes Cottingham 2005.

Co-director Sandy Walters honored with the Peace and Justice Award

Sandy Walters, founding director of the Christian Family Care Center for battered women in Rock Island, and The Salvation Army's Quad Cities Family Service, the Humility of Mary Housing Inc., and the Humility of Mary Shelter, all of Davenport, received the coveted award during a ceremony at Our Lady of Lourdes Catholic Church in Bettendorf.

The Peace and Justice Award from the Congregation of the Humility of Mary is designed to recognize a deserving, yet perhaps not widely known **woman, who shares goals held by the order's Sisters. The award is given approximately every two years at the CHM assemblies.**

"Like the Sisters, Sandy Walters has been attentive to the spirit in the signs of the times," communications director Lisa Martin Bellomy said. "She is tireless in her work for justice, especially in relation to service for children and families in need. With the Peace and Justice Award, the Sisters acknowledge that Ms. Walters has contributed significantly to the success of these agencies."

Humility of Mary Shelter, Inc. - Staff

Sandy Walters, Co-Director
Dr. Julie Williams, Co-Director
Mary Ann Vogel-CHM, Finance Director
Cindi Gramenz, Program Director
Jason Bilbrey, Assistant Program Director
Kate King, Property Manager
Kelly Thompson-Reyes, Quality Control and Assurance

Kathleen Collins, Mental Health Counselor
Larry Cook, Shelter Monitor
Russ Davis, Shelter Monitor
Lisa Devlin, Shelter Monitor
Rosemary Dreessen, Shelter Monitor
Teresa Fitzgerald, Shelter Monitor
Christie Gresch, Service Coordinator
Staci Hammill, Service Coordinator & Shelter Monitor
Melanie Jones, Office Manager & Shelter Monitor
Cathy Jordan, Service Coordinator
Dave McMillen, Shelter Monitor
Tracy Peterson, Service Coordinator
Elaine Pritchett, Shelter Monitor
Peggy Quility, Service Coordinator

Rikki Saldivar, Shelter Monitor
Nancy Schweiters-CHM, Computer Lab
Terry Sims, Shelter Monitor
Ashley Velez, Service Coordinator & Shelter Monitor
Tim Wolfe, Maintenance Supervisor



Humility of Mary, Shelter, Inc.
Board of Directors

Cynthia Chelstrom
Ann Therese Collins, CHM
Micheline Curtis, CHM
Dr. Paul Elias
Sheryl Figley
Therese Gerwe
Amanda Golden
James Kopel
Bill Pearson
Mary Rehmann, CHM
Johanna Rickl, CHM
Beatrice Sears
Rita L. Sterling
Eugene G. Weis
Curtis M. Williams



PARTICIPANT RIGHTS

All HMSI participants have the right...

- To be treated at all times with respect, dignity, and concern for their well-being.
- To not be judged for any behavior they have used to cope with life experiences.
- To refuse services, unless failure to receive services places them at risk of harm to self or others.
- To be treated as collaborators in their own service plans.
- To informed consent before receiving any services.
- To not be discriminated against based on race, creed, color, religion, national origin, ancestry, sex, sexual orientation, gender identity, familial status, marital status, age, mental or physical disability, socio-economic status, or unfavorable discharge from military services.

MISSION STATEMENT

Humility of Mary Shelter, Inc. is an emergency shelter providing temporary housing and services that offer the opportunity for men and women experiencing homelessness to become emotionally, mentally, and physically more stable.

NON - DISCRIMINATION POLICY

Humility of Mary Shelter, Inc. does not discriminate in the acceptance of participants, employment of personnel or in any other respect on the basis of race, color, religion, national origin, ancestry, sex, sexual orientation, age, gender identity, disability, creed, familial status, marital status or unfavorable discharge from military services. HMSI is in compliance with the Americans with Disabilities Act.



Humility of Mary Shelter, Inc.
...because our community cares

1016 West 5th Street
Davenport, IA 52802



United Way
of the Quad Cities Area

Non-Profit Org.
US Postage
PAID
Permit No. 3200
Davenport, IA

Mailing Label Here