

# WE ARE...



*Serving all. Benefiting all.*

**H**umility Homes and Services, Inc. provides the most comprehensive emergency shelter and supportive housing services for single adults, families, veterans, and persons with disabilities in the Greater Quad Cities area.

Humility is “that habitual quality whereby we live in the truth of things--the truth that in our littleness we have been given extravagant dignity.”\* Because we have been given dignity, humility means extending dignity to all people and saying “yes” to the human condition. This demonstrates our “radical acceptance” philosophy to serve all persons experiencing housing instability and homelessness. Radical acceptance demonstrates the broad range of individuals we serve and the broad range of services we provide. We believe homelessness is a part of a systemic, social justice issue--a reversible circumstance and not a personal characteristic.

At Humility Homes and Services, Inc., we believe communities are stronger when every person has a home. We promise to be a leading resource in ending homelessness. By coordinating multi-sector partnerships, we secure and create housing opportunities to increase housing stability and end

***We believe homelessness is a part of a systemic, social justice issue - - a reversible circumstance and not a personal characteristic.***

homelessness in the Greater Quad Cities area. A collaborative effort across multiple sectors, including housing, health,

education, employment, and civil rights is needed to address the housing crisis in the Quad Cities. By organizing partnerships, we are establishing an integrated housing system to ensure all residents receive the assistance they need. The Greater Quad Cities area is stronger and more vibrant when every person has a home and a foundation on which to build their futures.

\*Robert F. Morneau

## WHAT WE DO....Core Values:

*We believe in the principles of our founders, the Congregation of the Humility of Mary*

1. **Quality:** We believe in meeting a standard of excellence in everything we do. Therefore, we will provide training for all staff, engage in evidence-based practices, and continually evaluate program outcomes.
2. **Housing is a Human Right:** We believe in the inherent worth of every person. Each person deserves to have a place they call home. Therefore, we will provide, to the best of our ability, available housing options to fit every person's needs.
3. **Integrity:** We believe in acting according to strong, ethical principles. Therefore, we are committed to creating and sustaining a professional environment based on respect, trust, and honest communication.
4. **Accountability:** We believe in honoring our commitments. Therefore, we will be ethically transparent in practices such as participant interactions, employee relations, financial management, and volunteer and donor stewardship.
5. **Community:** We believe in the power of partnership. Therefore, we collaborate with others to lead, advocate, and succeed in ending homelessness.

### OUR TOP THREE GOALS:

The Humility Homes and Services Board and Staff are eager to get to work! We have set ambitious and achievable three year goals. These goals reflect our increased capacity to make change in areas where we see the greatest community need. The top three programmatic goals include:

**Goal:** Add 15 new units of supportive housing for single adults.

**Goal:** Create 15 emergency shelter beds for families.

**Goal:** Establish a self-governing Participant Advisory Board that will provide guidance on policies and give voice to their experiences in public forums.



### Executive Committee

**Johanna Rickl, CHM** Board Chair. Sister Johanna works to strengthen the board committees of Humility Homes and Services, Inc.; she believes a strong board will continue developing new ways to provide a home for every person and nurture a just and caring local community.

**Mary Ann Vogel, CHM** Founding Member. Sister Mary Ann is committed to providing the basic needs, including, clothing and shelter for all people. She embraces the vision of a home for every person and is especially passionate about making a difference in the lives of children. She is interested in seeing these efforts grow through wise stewardship of resources and with the commitment of all board members.

**Anabel Lee Flaherty** Psychiatric Nurse. Anabel is well acquainted with the suffering of disadvantaged individuals. Working with HHSI allows her to bring her talents to the board and finance committee to help relieve suffering in our community.

## Board Members

**Diane Fall**, MS Ed; Board Retired College Educator. Diane’s focus for joining the Board was to lend her 35+ years of professional experience in social services and higher education.

**Dr. Lloyd C. Kilmer**, Retired Teacher, Administrator. Lloyd’s current volunteer and consulting work focuses on restorative justice, cultural competency, and housing, which are all interconnected.

**Dr. Paula McNutt**, Dean of Arts and Sciences, St. Ambrose University. Paula’s commitment to serving Humility Homes and Services is largely because of its practice of “radical acceptance”—welcoming individuals and families at all stages of their journey.

**Ramón C. Mendoza**, President Moline Havana Consulting LLC. Ramón has a passion for helping others achieve the American Dream and believes that at the very least “everyone should have a place to rest their head.”

**Mary Rehmann, CHM**, Finance Chair. As a retired legal aide and disability lawyer, Mary’s focus is on housing, health care and other benefits for people in need.

**Rita L. Sterling**, Army Gulf War Veteran. Rita’s passion is working with veterans and collaborating with other agencies to secure transitional and permanent housing for those experiencing homelessness.

**Sheila Parker-Wilson**, Community Activist. As a former participant, Sheila is committed to supporting Humility so that other moms can realize their own power and find their voices to make change.

**humility** noun hu·mil·i·ty \ hyü-'mi-lə-tē , yü- \ = **BOLD**



Emily Harvey  
CEO

MSW Masters in  
Social Work



Christie Adamson  
COO

BA in Sociology



Rich Claiborne  
CFO

MBA in Finance &  
Administration

### North Campus--Administrative Staff & Donation Center:

Emily Harvey	Teresa Whitbeck	Terry Crawford
Christy Adamson	Teresa Sack	Joe Campbell
John DeTaeye	Barb Cottrell	
Rich Claiborne	Cassy Gripp	
Sandy Dimmer	Jennifer Lynch	
Patti Trapp		

### South Campus--Shelter & Program Office

Amy Allison	Larry Cook
Blair Brown	Lauren Gustafson
Brendan Sears	Laurie Wilcox
Bryan Cotton	Mica Frandsen
Cartise Jones	Michele Henriksen
Chris Dunn	Michelle Plasschaert
Christina Johnson	Mona Wilkerson
Dave McMillen	Ralph Gray
Fabiane Holland	Rebecca Wrage
Fred Thomas	Tammy West
Jen Rummary	Teresa Fitzgerald
Jennifer Bertleloth	Tyrannie Thomas
Jo Vasquez	Wes Frenell
Kerri Carpenter	

## PARTICIPANT PERSPECTIVE: RODNEY

DAVENPORT – Rodney speaks bluntly. The help he received from the newly merged housing organization, Humility Homes and Services, “saved my butt.” Now the 52-year-old laborer rents an apartment from Humility Homes and Services.

Rodney provided valuable input to a group tasked with choosing a name for the housing organization formed July 1 by the merger of Humility of Mary Shelter, Inc. and Humility of Mary Housing, Inc. Both nonprofit housing programs were founded by the Congregation of the Humility of Mary in response to unmet needs in the Quad Cities.

Rodney never imagined as a child growing up in Massachusetts that he would struggle with homelessness as an adult. His dad owned a trucking firm; life was comfortable. “I was 22 and owned my own asphalt and seal-coating company in Florida,” Rodney said. But, “I made a lot of bad choices.” He got addicted to drugs, lost his business and his wife. He rebounded and started a nonprofit corporation for recovering addicts in Springfield, Ill., he said. But he became overwhelmed and started using drugs again. His second marriage failed.

Rodney had a job when he moved to Davenport, but got laid off in the winter months and ran out of money. Someone at the city bus station told him about Humility of Mary Shelter. That’s where the beginning of Rodney’s journey toward recovery and self-sufficiency began. He’s had a great services coordinator and recognizes that many of the staff could be working in the private sector for more money. “They do this for the love of helping people.”



Photo credit, The Catholic Messenger, Barb Arland- Frye

*With permission-Excerpts from The Catholic Messenger  
by Barb Arland-Fye 7/19/2018*

### Fresh Start Corner Closet Update:

The Corner Closet opened on December 2, 2017 as a branch of our Fresh Start Donation Center. Its hours are Monday through Friday 8am to noon, providing clothing and hygiene products for participants and neighbors. There is also a volunteer run computer lab available for job searches. In its brief history there have been over 2600 visits to the Corner Closet--and 41 people (that we know of) have secured and maintained employment as a result of these services. *Thank you for your support of this important service!* Donations can be dropped at 3805 Mississippi Ave. Monday-Friday 8am to 4pm

### Donation Center Improvements Underway!

Our Fresh Start Donation Center is anticipating improvements this year. HHSI has applied for grants to cover the cost of adding air conditioning to the space. This will improve the safety and enhance the shopping experience for our participants and Fresh Start shoppers, as well as the work environment for our volunteers. To date, we have raised approximately 3/4 of the funds needed for these improvements!

Additionally, we received grants for safety equipment. We are purchasing two safety ladders, six back braces for lifting heavy items, first aid kits, and other safety items. For donation center information, contact Patti, 563-326-1330.



Follow us on Facebook for further updates!

All proceeds  
from the Sale  
benefit  
our participants.

# Fresh Start Benefit Sale

Sept. 28 8am-4pm  
Sept. 29 9am-3pm



3805 Mississippi Ave  
Davenport, IA

Shop furniture, antiques, collectibles, clothing for all ages, purses, jewelry, accessories, all manner of kitchen & housewares, bedding, toys, garden supplies, crafts, and so much more! Watch our website for parking information. Volunteer sign up has begun-Make this your year to lend a hand! Call Patti 563-326-1330. Sign up at [signup.com/Go/WsEjFwx](http://signup.com/Go/WsEjFwx)

Let the Good  
Times Roll!

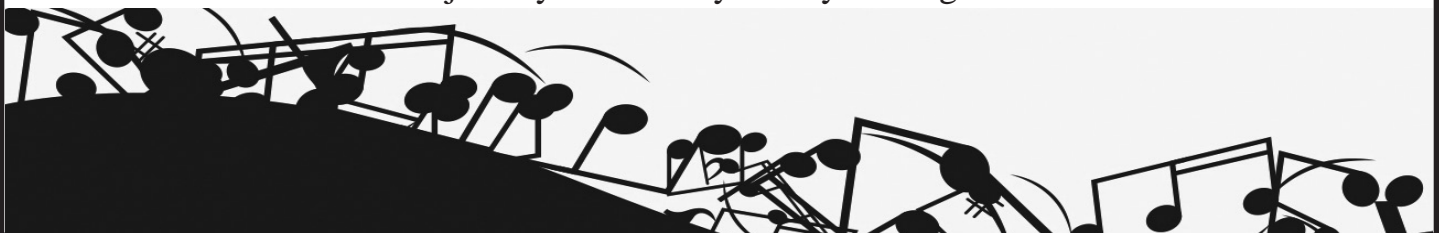
## Ninth Annual Jazz Brunch at the French Bistro

Sunday, September 30, 2018  
11:00 a.m. - 2:00 p.m.  
Crow Valley Golf Club

\$75.00 per person

Tables of eight are available

For more information and to make reservations  
contact John De Taeye, 563.326.1330  
or [jdeteye@humilityofmaryhousing.com](mailto:jdeteye@humilityofmaryhousing.com)



## Quad Cities Housing Solutions Lunch & Launch Series

In May, Humility Homes and Services, Inc., in partnership with the Public Relations and Advocacy Committee of the Shelter and Transitional Housing Council, launched a series of focus groups to develop local solutions to the affordable housing crisis. Building on the theme “Opportunity Starts at Home” <https://www.opportunity-home.org/>, we believe stable, quality homes are the foundation on which we build our future. The focus group participants consist of representatives from multi-sectors, including housing program participants, healthcare, education, civil rights, developers, landlords, lenders, legal aide, policy makers, and entrepreneurs.

For every affordable unit, there are 17 families earning \$20K or less in Scott County. As a result of the shortage of housing units at affordable rates, families and single adults are being forced to double and triple up in unsafe housing conditions. There are several barriers to renting, including background checks, credit checks, and unsustainable housing rates. In 2016 alone, 1,559 residents were pushed into homelessness in Scott County. For more information about the QC Housing Solutions focus group series, please contact John De Taeye at [jdetaye@humilityofmaryhousing.com](mailto:jdetaye@humilityofmaryhousing.com).

*“Our cities have become unaffordable to our poorest families, and this problem is leaving a deep and jagged scar on our next generation.”* — Matthew Desmond, *Evicted: Poverty and Profit in the American City*

## HMHI and HMSI Dashboard Data - June 30, 2018

Fiscal Year runs July 1 - June 30

Agency	Program	Population	FY2017 Households Served	FY2018 Households Served YTD	Households Served on 30-Jun-18
HMHI	Transitional Housing	Families	32 (68 kids)	29 (53 kids)	18 (27 kids)
HMHI	Permanent Supportive Housing	Families	7 (11 kids)	5 (11 kids)	5 (11 kids)
HMHI	Rent It Forward	Families	6 (13 kids)	6 (13 kids)	5 (12 kids)
HMSI	Emergency Shelter	Individuals	506	502	65
HMSI	Veteran Transitional Housing	Individuals (Veterans)	40	58	9
HMSI	Permanent Supportive Housing	Individuals	58	61	41
HMSI	VALOR	Individuals (Veterans) Families (Veterans)	109 (24 kids)	124 (39 kids)	25 (6 kids)
HMSI	Rapid ReHousing	Individuals Families		62 (5 kids)	57 (5 kids)
HMSI	Single Room Occupancy Units	Individuals	8	7	5
			<b>766</b> <b>(116 kids)</b>	<b>854</b> <b>(121 kids)</b>	<b>230</b> <b>(61 kids)</b>

The monthly Dashboard is one among many measuring tools that help us identify the number of people enrolled in the continuum of housing programs we offer. The Dashboard above is the final fiscal year 2018 (July 1, 2017 - June 30, 2018) report for Humility of Mary Housing and Humility of Mary Shelter. The far right column documents the number of persons in our programs on June 30, 2018. Of note:

- 291 adults and children were benefiting from our housing services on June 30, 2018.
- 975 adults and children participated in all of our services in FY18 compared to 882 in FY17.
- 221 Veterans and their children participated in housing supportive services in FY18 compared to 173 in FY17.
- 121 children under 18 years old benefited from our housing services in FY18.

## Santa's Secret Shop

Thanks to our merger, this Christmas we will finally be able to include all program participants! Our new Santa's Secret Shop gifting program will replace our previous Victorian Christmas sponsorship program. By expanding our Christmas program to support all of our participants we are striving to ensure every participant has a memorable Christmas experience. We greatly appreciate your continued donations. This year we are accepting the following donations:

Suggestions for children: **unwrapped** new toys, books and games (all ages, all genders).

Family outing gift cards to the zoo, etc. would also be appropriate.

Suggestions for Teens: books, games or gift card for movies, restaurants, or electronics

For adults: \$20 gift cards for Dollar Tree Stores (Dollar Tree doesn't sell alcohol or tobacco).

Call Patti for details 563-326-1330.

All donations can be dropped off at 3805 Mississippi Ave. Davenport Mon-Fri 8am. to 4pm.



### Calendar of Upcoming Events and Important Dates

#### September

21st            **10 year Anniversary-Humility Shelter!**  
 21st--27th    Set up for the Sale begins  
 25th            National Voter Registration Day 2-6pm  
                   Lafayette Park 4th & Gaines St. Voter  
                   Registration Rally for Downtown Davenport  
 28th--29th    Fresh Start Benefit Sale  
 30th            Jazz Brunch

#### October

7th              Crop Walk-see article below  
 22nd           'Santa's Secret Shop' Collection begins

#### November

24-25th        Office closed for Thanksgiving

#### December

11th            Santa's Secret gifts & gift cards in  
 25th--26th    Office closed for Christmas

#### January 2019

1st              Office closed for New Year's

#### February

2nd              Have a Heart Luncheon@  
 Jumers Casino & Hotel

### QUAD CITIES CROP HUNGER WALK--Sunday, October 7

Join the Humility Homes and Services Team or support the global movement to fight to end hunger and for universal access to clean water by clicking here:

<https://www.crophungerwalk.org/quadcities/Account/Register?teamid=80884>

CROP Walk is sponsored by Church World Services. And, 25% of the funds raised in the Quad Cities stay here in the Quad Cities area.

The six kilometer (3.72 miles) course on both sides of the River symbolizes the six thousand people across the globe who have to walk every day to access clean water.

Church World Services supports developing communities across the globe in bridging the monumental gaps they face in securing clean water and growing nutritious crops for local use.

CWS also provides millions of dollars in relief funds to communities damaged by natural disasters. CWS continues to provide much needed resources to our friends and neighbors in Puerto Rico as they still recover from Hurricane Maria.





3805 Mississippi Ave.  
Davenport, IA 52807  
563-326-1330  
563-326-0756 (f)  
humilityofmaryhousing.com

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ROCK ISLAND, IL

## LATE SUMMER NEEDS LIST

--in order of importance--

**Always Needed: Coffee, sugar, dry creamer**

1. Toilet paper,
2. Deodorant, razors, toothpaste, toothbrushes, mouthwash
3. Laundry detergent
4. Hand dish soap
5. Towels & Washcloths
6. New socks, underwear for men & women

***In addition, the following items are also in short supply:***

Multi surface cleaners, magic erasers, scouring pads, bath cleaners, toilet bowl cleaners, kitchen size trash bags, paper towels, facial tissue, bath soap, body wash, shampoo, conditioner and bus tokens.

***Make your donation count twice! Use Amazon Smile for your purchases. Amazon donates a portion of their proceeds to us. Shop at: <https://smile.amazon.com/ch/42-1349437>***

*"What else is a nation but a patchwork of cities and towns; cities and towns a patchwork of neighborhoods; and neighborhoods a patchwork of homes?" — Matthew Desmond, Evicted: Poverty and Profit in the American City*